

**Bobby Jindal**  
GOVERNOR



**Kathy H. Kliebert**  
SECRETARY

**State of Louisiana**  
Department of Health and Hospitals  
Office of the Secretary

March 16, 2015

The Honorable James R. Fannin, Chairman  
Louisiana State House of Representatives  
House Appropriations Committee  
P.O. Box 4486, Capitol Station  
Baton Rouge, LA 70804-4486

The Honorable Jack Donahue, Chairman  
Louisiana State Senate  
Senate Finance Committee  
P.O. Box 94183, Capitol Station  
Baton Rouge, LA 70804-9183

The Honorable Scott M. Simon, Chairman  
House Health and Welfare Committee  
Louisiana State House of Representatives  
P.O. Box 44486, Capitol Station  
Baton Rouge, LA 70804-4486

The Honorable David Heitmeier, Chairman  
Senate Health and Welfare Committee  
Louisiana State Senate  
P.O. Box 94183, Capitol Station  
Baton Rouge, LA 70804-9183

Dear Honorable Chairs:

The Division of Administration, Louisiana State University Health Care Services and the Department of Health and Hospitals (DHH) submit the enclosed information in response to House Concurrent Resolution 139 of the 2013 Regular Legislative Session. In the enclosed, we address the changes associated with successfully transforming the State's model for delivering health care from a system of government-run hospitals into a modern, efficient system that embraces the ingenuity of experienced community partners and the economies of private enterprise. Under Louisiana's new model, the public-private partnerships have sustained and expanded access to safety-net care for Louisiana's most-vulnerable citizens while supporting and improving graduate medical education in Louisiana.

The State has experienced dramatic improvements in the delivery of care and services through this health care transformation. In Baton Rouge alone, where the public-private partnerships were first prototyped, Our Lady of the Lake's clinics have already provided care through more than 126,000 patient visits. A new, 24-hour urgent care clinic in North Baton Rouge handled over 30,000 of those visits. A second urgent care clinic opened in Mid City Baton Rouge on Dec. 15, 2014. Another 15,000 patients have been seen at the Perkins Surgery Center. In addition to these patient visits, partnership pharmacies have filled approximately 80,000 prescriptions in Baton Rouge since the partnership took effect in 2013, all while reducing the wait time for receiving prescriptions from 10 days to 10 minutes in most instances.

In Lafayette, private partner Lafayette General has been able to reverse reductions in services and reopen previously shuttered facilities. For example, it has reopened both a pediatric clinic and a 12-bed medical detox center that had been closed. It has also restored an orthopedics unit that had been placed under reduced operating hours to full-time status.

In New Orleans, Louisiana Children's Medical Center has taken over the operations of the Interim LSU hospital. Since completing the partnership, the hospital has increased emergency department capacity and reopened several medical/surgical inpatient beds. It has also reopened nine inpatient psychiatric beds.

In Lake Charles the partnership with Lake Charles Memorial Health System has given W.O. Moss the ability to open a new urgent care clinic, which means that more patients are able to acquire appropriate, timely care outside of expensive, inefficient and overused emergency rooms. Physicians are now seeing an average of 28-30 patients per day, versus 10 per day in 2012. The partnership in Lake Charles is also offering new services, including several specialty care clinics. Patients now have local access to both an orthopedic clinic and a breast health clinic, allowing those who were previously referred to an out-of-town facility for these critical services to receive them in their home community. Additionally, the backlogs for receiving MRIs, pulmonology services and GI scopes in the Lake Charles community have all been reduced.

In Houma, the partnership between Terrebonne General Medical Center and Ochsner has created improvements to patient care and allowed for the hiring of new physicians, including a cardiologist, an urologist and a family health physician. The partnership has provided two new digital mammogram units which, when combined with the hospital's new, same-day, walk-in screening process, have led to a 16-percent increase in the number of mammograms performed. Ochsner has expanded urology services, resulting in a 41-percent increase in monthly urology visits and an 83-percent increase in the number urological surgical procedures performed. The wait time for admission screenings for diabetes care in Houma has been reduced from 1 hour to 5 minutes, and colonoscopy screening have increased by 54 percent. Ochsner has also experienced a 12-percent increase overall in patient clinic visits.

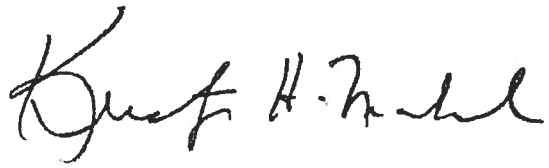
In Shreveport and Monroe, University Health has dramatically decreased wait times. For example, the partnership has reduced wait times for MRI appointments from more than two months to one or two days and wait times for CT appointments from two weeks to two days. They have also reduced the clinic appointment backlog from more than 12,000 patients to less than 1,800.

LSU Health Care Services has provided The LSU Health Public-Private Partnership Report Card as an additional enclosure with this letter. It tracks facility statistics with comparisons to pre-partnership figures and presents both the patient mix by service and information regarding offender care.

DHH has also enclosed the latest Louisiana Medicaid Program Public-Private Partnership DHH Payment accounting report for the current state fiscal year. Through January 2015, DHH paid out \$691.3 million in uncompensated care and Title XIX payments to the public-private hospitals. More than \$501.9 million remains in the budget for public-private partnership hospital payments in the current fiscal year.

The Division of Administration, the Department of Health and Hospitals and Louisiana State University Health Care Services thank the Legislature for their attention and continued interest in this issue. The state has experienced enormous improvements to the delivery of care to its residents through this new model of health care, and we expect continued rewards in the years to come. Representatives from each of our offices are available if you would like to meet to discuss this report and any suggestions you may have for improving the public-private partnerships.

Sincerely,



Kristy Nichols  
Commissioner  
Division of Administration



Kathy H. Kliebert  
Secretary  
Department of Health and Hospitals



Ann Duplessis  
Chair  
LSU Board of Supervisors

Cc: Rep. Regina Barrow  
Poynter Legislative Library

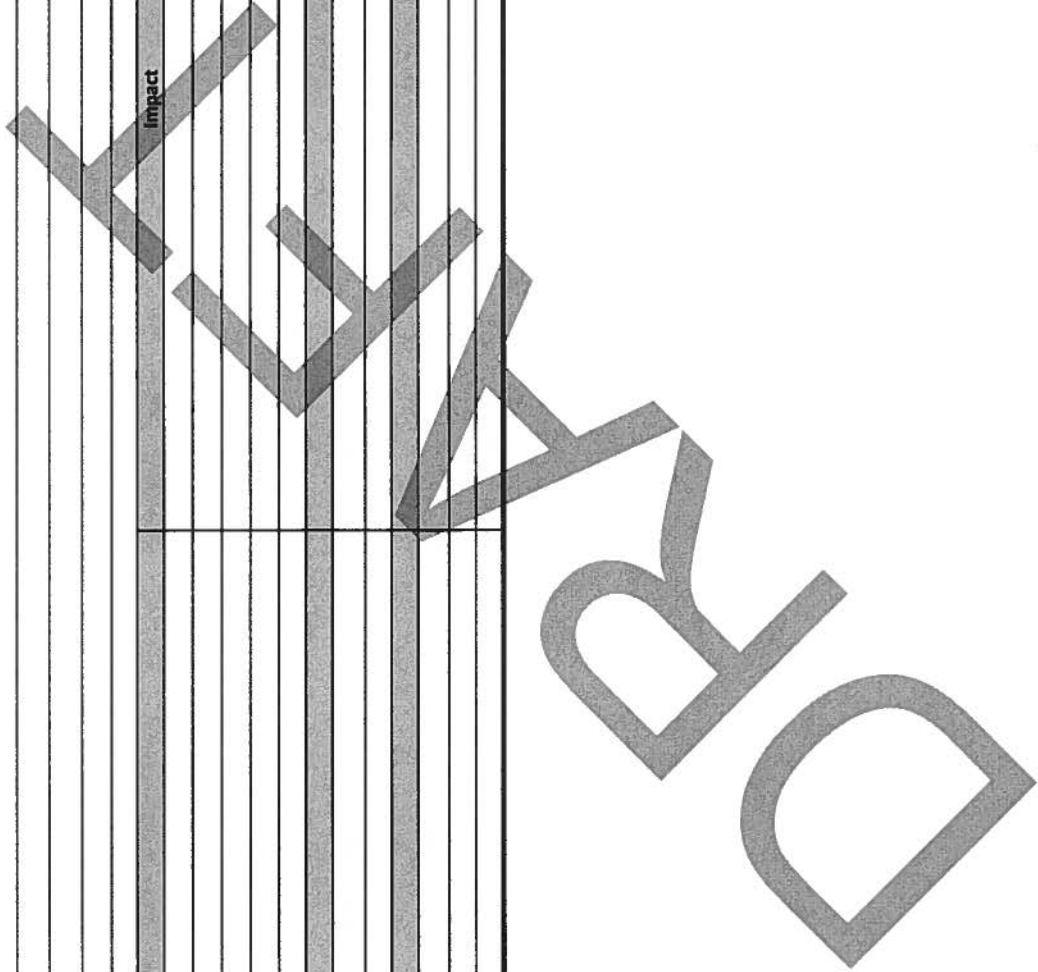
# LSU Health Public-Private Partnership Report Card FY 2015 - 2nd Quarter

Measure	B/M/C Monthly Avg FY 12												
	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	
Statistics	Total Adult/Pediatric Discharges	205	128	152	119	116	135	147	123	157			
	*Total Psychiatric Discharges	70	21	42	40	16	52	45	35	43			
	Total Discharges	275	150	184	159	134	176	167	156	200			
	Total observation days	8,58	7,90	8,65	7,70	8,65	7,70	8,52	8,48	8,55			
	ALOS - Adult/Pediatric	4.22	3.68	3.71	3.77	4.83	4.10	3.51	3.33	3.32			
	ALOS - Psychiatric	6.22	8.43	8.00	3.66	4.61	6.58	6.24	7.68	4.84			
	Total IP Discharge Days - Adult/Pediatric	824	501	564	448	328	541	554	416	409			
	Total IP Discharge Days - Psychiatric	438	177	338	147	83	263	281	218	208			
	Average Daily Census - Adult and Pedi	37.23	18.07	17.42	13.83	12.39	17.10	17.97	16.44	14.13			
	Average Daily Census - Psych	14.66	9.03	8.00	7.40	5.82	8.19	7.80	6.68	5.47			
	Outpatient Encounters	9,530	7,639	7,696	7,177	7,255	7,678	7,901	8,589	8,987			
	Outpatient Clinic Visits with E/M codes	3,089	3,008	3,179	3,110	3,173	3,652	3,949	3,477	3,632			
	*ED Visits	2,254	1,687	1,684	1,708	1,733	1,744	1,790	1,670	1,851			
	Total # of free care individuals												
	# of free care approved applicants												
Percent Patient Mix by Service	% Patient Mix Inpatient (IP)												
	IP Free Care	12.08%	14.18%	13.10%	11.86%	7.76%	9.56%	7.67%	10.10%	12.30%	9.60%		
	IP Self Pay	5.24%	4.15%	2.72%	6.74%	4.21%	2.74%	2.10%	4.19%	6.04%	3.67%		
	IP Commercial	9.28%	8.85%	18.54%	16.74%	17.74%	15.56%	14.89%	12.57%	13.87%	13.47%		
	IP Commercial Medicaid (Bayou Health)	7.86%	15.74%	17.86%	16.51%	16.85%	22.06%	20.80%	18.48%	28.41%	25.08%		
	IP Medicaid	25.34%	5.19%	3.74%	12.56%	17.07%	14.34%	14.34%	3.24%	6.26%	5.89%		
	IP Medicare	39.57%	52.08%	42.18%	35.56%	38.36%	37.16%	40.21%	51.43%	33.11%	42.09%		
	% Patient Mix Psychiatry (Psych)												
	Psych Free Care	21.14%	0.00%	7.28%	5.96%	7.87%	3.70%	13.51%	15.15%	22.76%	6.50%		
	Psych Self Pay	39.72%	10.53%	22.35%	58.00%	54.06%	61.73%	56.31%	64.24%	46.90%	75.00%		
	Psych Commercial	2.14%	75.78%	20.87%	3.16%	0.00%	4.32%	0.00%	6.21%	2.50%	2.50%		
	Psych Commercial Medicaid (Magellan)	10.32%	4.21%	40.78%	26.32%	17.96%	28.40%	11.24%	11.52%	6.90%	4.50%		
	Psych Medicaid	17.26%	0.00%	2.78%	0.00%	0.00%	0.00%	4.86%	0.00%	6.90%	0.00%		
	Psych Medicare	6.62%	8.47%	6.15%	5.99%	22.47%	1.80%	10.09%	6.06%	10.34%	11.50%		
	% Patient Mix Outpatient (OP)												
OP Free Care	40.28%	40.15%	38.76%	41.34%	38.37%	39.73%	39.51%	39.13%	37.62%	36.20%			
OP Self Pay	3.46%	3.30%	2.97%	3.02%	2.49%	2.21%	2.26%	2.26%	2.26%	3.26%			
OP Commercial	16.23%	16.10%	17.39%	16.17%	16.17%	17.89%	17.43%	16.15%	19.49%	19.45%			
OP Commercial Medicaid (Bayou Health)	5.62%	13.98%	13.59%	13.69%	13.56%	13.63%	15.42%	16.32%	18.45%	18.84%			
OP Medicaid	11.69%	2.30%	2.52%	2.10%	2.54%	2.63%	1.92%	1.67%	1.70%	1.46%			
OP Medicare	21.87%	24.11%	25.05%	23.76%	23.90%	23.93%	23.03%	22.55%	22.33%	22.92%			
% Patient Mix Emergency Dept (ED)													
ED Free Care	27.55%	19.60%	16.69%	20.73%	21.41%	20.30%	19.16%	21.14%	18.84%	18.02%			
ED Self Pay	24.17%	24.84%	26.68%	27.75%	26.11%	25.40%	27.83%	26.35%	26.19%	23.69%			
ED Commercial	10.79%	13.76%	14.17%	14.46%	14.57%	13.13%	13.47%	18.00%	15.24%	15.24%			
ED Commercial Medicaid (Bayou Health)	8.78%	23.64%	24.04%	20.37%	21.46%	23.81%	24.13%	28.13%	26.64%	26.64%			
ED Medicaid	18.00%	0.98%	2.22%	1.81%	2.02%	2.26%	1.92%	1.31%	1.84%	1.84%			
ED Medicare	11.46%	14.22%	14.30%	14.81%	14.63%	13.65%	11.80%	12.69%	11.30%	13.34%			
Offender Care													
Total # Inpatient Discharges	1	0	2	0	2	1	0	0	0	0			
% of IP Days	0.52%	0.00%	1.67%	0.00%	0.22%	0.51%	0.00%	0.00%	0.00%	0.00%			
Total # OP Encounters	37	4	2	5	12	13	15	8	12	12			
% of OP Encounters	0.37%	0.05%	0.03%	0.07%	0.16%	0.17%	0.19%	0.09%	0.09%	0.17%			
ED Encounters	19	6	4	3	5	4	2	3	3	3			
% of ED Visits	0.86%	0.38%	0.24%	0.17%	0.28%	0.22%	0.30%	0.13%	0.16%	0.16%			
% of Tolmed visits													
% of Tolmed visits													
*CEA Core Clinical Services	# HIV Care	34	33	56	46	51	42	48	40	25			
	# HIV Clinic Visits												
	Outpatient Pharmacy Assistance												
	Total # prescriptions filled	3,413	2,365	2,245	2,166	2,100	2,087	1,936	1,842	1,631	1,767		
	# Patient Assistance Prescriptions filled	1,138	694	798	807	761	721	842	559	482	550		
	# HIV prescriptions filled	19	N/A	N/A	N/A	10	15	N/A	N/A	N/A	35		
	# Offender prescriptions	36	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
	# Other prescriptions	2,220	1,671	1,446	1,359	1,329	1,361	1,249	1,241	1,121	1,182		
	All prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y		
	Avg wait time on prescription in minutes	45	15-20	15-20	15-20	15-20	15-20	15-20	15-20	15-20	15-20		

\*Indicates core services  
 †Offender admits were used in place of discharges for baseline  
 ‡Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13  
 §Observations - historical reporting did not take into account patient status at discharge; Reporting occurs prior to final utilization review and charges end therefore includes patients that ultimately have a discharge status of Inpatient.  
 ¶ HIV Prescriptions filled - LA ADAP was discontinued June 1, 2013. The STD/HIV program mode/contract was reinstated July 1, 2014.  
 Data provided by LSU HCS for FY12 and after.  
 Information currently not available or services not applicable

**LSU Health Public-Private Partnership Report Card  
FY 2015 - 2nd Quarter**

Our Lady of the Angels Hospital - Bogalusa, Louisiana Measure	Comments	Date completed
<b>Operations Milestones</b>		<b>Date completed</b>
<b>Medical equipment Investments</b>		
<b>Technology Investments</b>		



LSU Health Public-Private Partnership Report Card  
 FY 2015 - 2nd Quarter

Graduate Medical Education Resident FTEs			
Our Lady of the Angels Hospital Bogalusa Based Programs			
	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs
FY14 includes HCSD/Washington St. Tammany (Bogalusa) and Our Lady of the Angels Hospital; FY15 includes Our Lady of the Angels Hospital only	Family Medicine-Bogalusa <sup>8</sup>	18.1	16.9
	Ophthalmology	0.9	0.8
<b>Bogalusa Programs</b>		<b>19.0</b>	<b>17.7</b>

Information provided by New Orleans School of Medicine 2014 Manpower Report

FY14 Information is from 7/1/2013 to 6/30/2014

FY15 Information is from 1st quarter FY15 (7/1/2014 to 9/30/2014) and the FTE count is subject to change as residents rotate in various specialties throughout each program

<sup>8</sup>Family Medicine-Bogalusa includes 7 residents on an HRSA grant for FY14 and FY15

# LSU Health Public-Private Partnership Report Card FY 2015 - 2nd Quarter

Statistic	LSU Health BR - A Division of Our Lady of the Lake Regional Medical Center - Baton Rouge, Louisiana											
	Enrollment	EOI Monthly Avg FY12	EOI Monthly Avg FY13	EOI Monthly Avg FY14	EOI Monthly Avg FY15	EOI Monthly Avg FY16	EOI Monthly Avg FY17	EOI Monthly Avg FY18	EOI Monthly Avg FY19	EOI Monthly Avg FY20	EOI Monthly Avg FY21	EOI Monthly Avg FY22
Total Adult/Pediatric Discharges	281	330	743	753	841	765	815	700	787			
Total Psychiatric Discharges	81	188	229	188	202	188	188	188	170			
Total observation days	281	421	892	892	1,037	967	1,013	868	967			
ALOS - Adult/Pediatric	4.42	4.83	5.22	5.08	4.90	4.80	5.09	6.14	6.14			
ALOS - Psychiatric	1.244	1.592	3.670	3.627	4.120	3.653	4.148	4.826	4.885			
Total IP Discharge Days - Psychiatric	452	1,211	1,585	1,228	1,330	1,024	1,177	1,177	1,177			
Total IP Discharge Days - Adult/Pediatric	40.80	52.34	127.20	123.46	132.90	121.77	134.00	160.87	155.97			
Average Daily Census - Adult and Pediatric	14.86	38.81	51.13	42.50	49.58	38.58	44.33	37.97	37.97			
Outpatient Encounters	13,197	1,043	16,683	16,748	15,368	15,879	17,667	13,924	13,924			
ED Visits	7,508	1,832	9,389	9,389	8,123	8,403	9,501	7,697	6,028			
# of free care individuals	3,372	5,790	6,045	6,045	6,387	6,471	6,471	7,036	7,036			
# of free care recipients	2,122	2,527	2,527	2,527	2,623	2,623	2,623	2,892	2,892			
# of free care approved applicants	554	554	554	554	555	547	479	437	507			
% Patient Mix: Inpatient (IP)												
IP Free Care	18.03%	4.15%	3.19%	3.19%	2.38%	1.57%	2.35%	3.00%	2.29%			
IP Self Pay	12.91%	36.13%	41.97%	41.97%	41.26%	41.70%	40.74%	43.44%	41.30%			
IP Commercial	3.65%	4.13%	5.31%	5.31%	4.93%	4.93%	3.97%	4.00%	3.24%			
IP Commercial Medicaid (Bayou Health)	3.29%	38.81%	37.32%	37.32%	38.05%	38.05%	43.16%	21.71%	23.51%			
IP Medicaid	30.67%	12.96%	7.84%	7.84%	10.82%	8.75%	8.60%	25.69%	24.76%			
IP Medicare	9.25%	3.82%	4.38%	4.38%	3.21%	4.05%	3.44%	2.69%	2.80%			
% Patient Mix: Psychiatric (Psych)												
Psych Free Care	2.84%	0.00%	0.00%	0.00%	0.51%	0.00%	1.01%	1.00%	1.18%			
Psych Self Pay	67.25%	67.25%	67.25%	67.25%	67.86%	63.86%	67.67%	62.71%	67.65%			
Psych Commercial	0.36%	0.44%	0.44%	0.44%	0.00%	0.00%	0.00%	0.53%	0.00%			
Psych Commercial Medicaid (Medicaid)	31.83%	31.43%	31.43%	31.43%	31.63%	34.65%	28.79%	34.04%	30.00%			
Psych Medicaid	2.33%	0.87%	0.87%	0.87%	2.33%	1.49%	2.53%	1.60%	1.18%			
Psych Medicare	0.18%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%			
% Patient Mix: Outpatient (OP)												
OP Free Care	44.46%	15.47%	12.14%	12.14%	11.61%	11.67%	11.27%	11.03%	9.00%			
OP Self Pay	10.45%	27.47%	31.05%	31.05%	31.71%	30.99%	30.92%	32.08%	32.83%			
OP Commercial	4.67%	7.63%	8.04%	8.04%	8.04%	8.17%	8.28%	8.41%	8.30%			
OP Commercial Medicaid (Bayou Health)	4.50%	30.04%	24.78%	24.78%	25.59%	24.82%	25.83%	22.83%	24.64%			
OP Medicaid	23.12%	11.85%	12.94%	12.94%	13.27%	13.27%	14.30%	16.40%	16.80%			
OP Medicare	9.87%	7.34%	10.20%	10.20%	9.79%	9.80%	9.33%	9.26%	8.43%			
% Patient Mix: Emergency Dept (ED)												
ED Free Care	32.04%	2.68%	1.51%	1.51%	1.42%	1.50%	1.41%	2.04%	1.31%			
ED Self Pay	38.06%	41.44%	44.64%	44.64%	42.86%	39.14%	41.76%	39.11%	37.09%			
ED Commercial	3.64%	1.00%	1.14%	1.14%	0.89%	0.92%	1.10%	0.62%	0.74%			
ED Commercial Medicaid (Bayou Health)	3.00%	48.12%	46.92%	46.92%	48.62%	52.34%	48.78%	34.04%	35.39%			
ED Medicaid	12.53%	6.05%	5.31%	5.31%	5.74%	5.49%	5.36%	23.65%	25.10%			
ED Medicare	4.64%	0.91%	0.49%	0.49%	0.46%	0.56%	0.60%	0.55%	0.37%			
Offender Care												
Total # Inpatient Discharges	35											
% of IP Days	0											
Total # OP Encounters	458											
% of OP Encounters	0											
ED Encounters	206											
% of ED Visits	0											
% of Telemed visits												
% of Telemed visits												
# HIV Outpatient Clinic visits	608	413	392	315	433	310	297	249				
# Oncology Inpatient visits	285	283	225	223	210	228	223	287				
# North Urgent Care visits												
# Mid City Urgent Care visits												
Level I Trauma Center (VIN)	N	N	N	N	N	N	N	N	N			
Total # prescriptions filled	10,016	5,456	6,403	6,068	6,761	6,817	5,764	6,644				
# Patient Assistance Prescriptions filled	3,558	545	505	552	361	395	207	323				
# HIV prescriptions filled	1,067	204	700	586	607	644	721	872				
# Offender prescriptions	400	N/A	N/A	N/A	N/A	N/A	N/A	N/A				
# Other prescriptions	4,993	4,707	5,198	4,926	5,793	5,776	4,656	5,449				
Any prescriptions available same day (VIN)	1	1	1	1	1	1	1	1				
Avg wait time on prescription in minutes	60	48	10	10	10	10	9	8				

\*Indicates core services  
 \*Offender admits were used in place of discharges for baseline  
 \*Offender released services were conducted under LH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13  
 \*LSU BR Health only - outpatient clinic visits and outpatient encounters for FY 2012 (baseline) was adjusted to account for services (i.e., pediatric OB/GYN, prisoners) which did not transfer to OLOL  
 \*HIV Prescriptions filled - LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.  
 Data provided by LSU HOSD for EOL FY12. Data provided by OLOL-LSU HBR for OLOL FY12, LSU HBR FY14 and after  
 Information currently not available or services not applicable



## LSU Health Public-Private Partnership Report Card FY 2015 - 2nd Quarter

LSU Health BR - A Division of Our Lady of the Lake Regional Medical Center - Baton Rouge, Louisiana	Comments	Date completed
<b>Measure</b>	<p>Free Care patient mix is low due to the inability to access the Department of Revenue system to verify income. In the past, EKL was allowed access as a public hospital; however, private facilities are not allowed this privilege. This hinders the ability to approve or deny applications when patients do not return applications as requested.</p> <p>Inpatient Discharge Days: Differences in patient population and breadth of services provided explains differences in the comparison of patient days. For example: EKL Cardiac patients were transferred to other hospitals if interventional procedures were needed, reducing patient days. OLOL offers full-service cardiac care which increases patient days.</p> <p>The inpatients are defined as all inpatients who have had clinic visits since the transition; patients who have LSU physicians attending, admitting, surgeon or consulting; or who have Medicaid, financial assistance, or are private pay. We considered those to be defined as covered under the CEA, realizing that a subset of the Medicaid, financial assistance, and private pay patients were our patients prior to the transition – but with no accurate way to report them separately. Inpatients - Adult and Peds stats revised based on discussion. It now includes all Self Pay &amp; Medicaid patients based on Lake Classification. It now includes all Self Pay &amp; Medicaid patients based on Lake Classification. The patients with Principal Dx of 290 to 319</p> <p>ED Visits: ED patients who have had clinic visits since the transition; who have LSU physicians as the attending, admitting, surgeon or consulting; who have Medicaid, financial assistance, or are private pay. We considered those to be defined as covered under the CEA, realizing that a subset of the Medicaid, financial assistance and private pay patients were our patients prior to the transition – but with no accurate way to report them separately. ED visits revised based on discussion. It includes all Self Pay &amp; Medicaid based on Lake Classification. In addition it also includes Patient Type - Treatment or Patient Type - T that comes through ER - Fast Track eg. Sickle Cell etc.</p> <p>Outpatient Encounters/Outpatient Clinic Visits with E&amp;M codes: Due to differences in operational accounting methods between EKL and LSU BRH, outpatient encounters are not equally comparable. Outpatient Encounters Stats revised it includes Outpatient at LSU clinics, Ambulatory, Observation and Outreach patients.</p> <p>Observations Days are the patient days of Patient Type Observation or Patient Type Q based on Lake Classification with stay &lt;=72 hrs</p> <p>Urgent Care volumes are low due to an issue with charge capture - causing some of the charges to "error out". Will correct on next report.</p> <p>Urgent Care statistics section modified to add Midcity Urgent Care as a separate line item</p> <p>Charging issues were causing erroneous (lower) reporting of volumes. Urgent Care statistics are modified for the December report to depict encounters as opposed to charges as previously reported.</p>	<p>7/9/14</p> <p>7/9/14</p> <p>7/9/14</p> <p>7/9/14</p> <p>7/9/14</p> <p>12/2/14</p> <p>12/15/15</p> <p>12/15/15</p>
<b>Operations Milestones</b>	<p>Improved patient access to urgent care services</p> <p style="text-align: center;"><b>Impact</b></p>	<p>12/14/15</p>
<b>Medical equipment Investments</b>		
<b>Technology Investments</b>	<p>Better clinical integration between caregivers within the Baton Rouge Epic system. Better access to patient outcomes information. Opportunity to enhance patient and population health. Patient access to health data for personal management and tracking on My Chart, the patient portal.</p> <p>New EMR implementation complete</p>	<p>12/14/15</p>



LSU Health Public-Private Partnership Report Card  
 FY 2015 - 2nd Quarter

Graduate Medical Education Resident FTEs by Program Specialty

Our Lady of the Lake Regional Medical Center Baton Rouge Based Programs

Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs
Anesthesiology	0.7	0.3
Dermatology	5.8	5.0
Emergency Medicine	0.9	0.8
Emergency Medicine-Baton Rouge	27.8	29.3
General Dentistry <sup>6</sup>	4.8	4.0
Internal Medicine-EKLMC	34.5	38.5
Internal Medicine-Dermatology	0.1	-
Internal MD/Emergency MD	-	0.2
OB/GYN-EKL	0.7	0.0
Ophthalmology	2.0	2.0
Ophthalmology-Retina	1.0	1.0
Oral Surgery <sup>6</sup>	4.0	6.7
Orthopedics	3.0	3.5
Otorhinolaryngology/ENT	8.4	9.7
Plastic Surgery	0.3	-
Psychiatry-OLOL	12.0	18.0
Surgery	18.5	17.0
Surgery-Vascular	1.0	1.0
Surgery-Vascular Surgery-Residency	0.5	1.0
<b>Baton Rouge Programs</b>	<b>19</b>	<b>138</b>

FY14 includes LSUHSC, EKL Memorial Hospital, OLOL (Previous EKL), and OLOL Hospital; FY15 includes OLOL only

Information provided by New Orleans School of Medicine 2014 Manpower Report

FY14 Information is from 7/1/2013 to 6/30/2014

FY15 Information is from 1st quarter FY15 (7/1/2014 to 9/30/2014) and the FTE count is subject to change as residents rotate in various specialties throughout each program

<sup>6</sup>FTE count include general dentistry and oral surgery residents in the medical school as part of their residency

# LSU Health Public-Private Partnership Report Card FY 2015 - 2nd Quarter

Measure	UHC Monthly												
	Aug FY12	Aug FY13	Aug FY14	Aug FY15	Aug FY16	Aug FY17	Aug FY18	Aug FY19	Aug FY20	Aug FY21	Aug FY22	Aug FY23	
Statistics	Total Adult/Pediatric Discharges	183	258	285	278	234	284	284	284	284	284	284	
	*Total Psychiatric Discharges	13	258	285	278	234	284	284	284	284	284	284	
	Total Discharges	183	258	285	278	234	284	284	284	284	284	284	
	Total observation days	109.63	72.65	52.67	64.5	62.82	39.17	57.67	57.67	57.67	57.67	57.67	
	ALOS - Adult/Pediatric	4.48	4.53	4.01	4.19	5.06	4.13	3.98	3.98	3.98	3.98	3.98	
	ALOS - Psychiatric	14.13											
	Total IP Discharge Days - Adult/Pediatric	1,378	1,169	1,151	1,184	1,185	1,091	1,128	1,128	1,128	1,128	1,128	
	Total IP Discharge Days - Psychiatric	179											
	Average Daily Census - Adult and Ped	44.93	37.71	37.13	39.80	38.23	38.37	36.42	36.42	36.42	36.42	36.42	
	Average Daily Census - Psych	4.88											
	Outpatient Encounters	12,857	10,318	13,924	14,549	15,201	12,483	15,481	15,481	15,481	15,481	15,481	
	Outpatient Clinic Visits with EAM codes	7,699	6,600	7,322	6,707	6,246	6,370	6,970	6,970	6,970	6,970	6,970	
	Total # of free care individuals	3,247	2,694	3,234	3,475	3,505	3,076	3,303	3,303	3,303	3,303	3,303	
	# of free care recipients	71	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
	# of free care approved applicants	935	935	918	938	1,130	1,214	995	995	995	995	995	
Percent Patient Mix by Service	% Patient Mix Inpatient (IP)												
	IP Free Care	21.39%	15.31%	12.95%	12.95%	52.91%	23.30%	23.72%	20.40%	20.40%	20.40%	20.40%	
	IP Self Pay	18.76%	12.01%	44.49%	35.89%	-12.96%	16.54%	16.16%	16.16%	16.16%	16.16%	16.16%	
	IP Commercial	5.35%	8.26%	10.52%	12.67%	11.62%	17.35%	6.64%	6.64%	6.64%	6.64%	6.64%	
	IP Commercial Medicaid (Bayou Health)	2.16%	13.86%	8.52%	12.70%	8.95%	11.62%	7.50%	7.50%	7.50%	7.50%	7.50%	
	IP Medicaid	37.13%	28.17%	6.41%	15.23%	15.36%	15.16%	12.50%	12.50%	12.50%	12.50%	12.50%	
	IP Medicare	14.14%	19.09%	16.84%	25.81%	21.44%	15.99%	16.27%	16.27%	16.27%	16.27%	16.27%	
	% Patient Mix Psychiatry (Psych)												
	Psych Free Care	15.85%											
	Psych Self Pay	47.53%											
	Psych Commercial	2.20%											
	Psych Commercial Medicaid (Megalim)	0.00%											
	Psych Medicaid	32.04%											
	Psych Medicare	2.28%											
	% Patient Mix Outpatient (OP)												
OP Free Care	44.15%	43.21%	44.88%	43.33%	24.05%	26.84%	34.29%	34.29%	34.29%	34.29%	34.29%		
OP Self Pay	8.49%	11.57%	14.34%	14.05%	23.55%	20.12%	12.68%	12.68%	12.68%	12.68%	12.68%		
OP Commercial	6.93%	4.31%	11.12%	14.40%	12.44%	13.65%	4.27%	4.27%	4.27%	4.27%	4.27%		
OP Commercial Medicaid (Bayou Health)	3.47%	15.27%	17.90%	15.78%	15.94%	14.06%	14.06%	14.06%	14.06%	14.06%	14.06%		
OP Medicaid	19.02%	3.47%	3.47%	3.46%	6.74%	5.14%	5.36%	5.36%	5.36%	5.36%	5.36%		
OP Medicare	17.55%	17.84%	15.30%	17.00%	17.00%	19.61%	19.34%	19.34%	19.34%	19.34%	19.34%		
% Patient Mix Emergency Dept (ED)													
ED Free Care	38.25%	34.72%	48.45%	45.96%	42.44%	41.79%	42.43%	41.75%	41.75%	41.75%	41.75%		
ED Self Pay	30.81%	39.03%	27.60%	20.90%	20.57%	20.57%	20.56%	20.56%	20.56%	20.56%	20.56%		
ED Commercial	5.67%	6.46%	9.41%	11.13%	11.96%	10.24%	10.39%	10.39%	10.39%	10.39%	10.39%		
ED Commercial Medicaid (Bayou Health)	2.71%	9.16%	10.60%	11.16%	11.03%	10.85%	11.63%	11.63%	11.63%	11.63%	11.63%		
ED Medicaid	12.74%	2.15%	2.21%	2.89%	4.00%	4.06%	4.10%	4.10%	4.10%	4.10%	4.10%		
ED Medicare	6.89%	7.82%	9.30%	11.36%	10.67%	11.52%	11.57%	11.57%	11.57%	11.57%	11.57%		
Offender Care	Total # Inpatient Discharges	4	6	5	1	3	7	12	12	12	12	12	
	% of IP Days	1.06%	2.15%	2.20%	0.10%	0.80%	3.80%	3.10%	3.10%	3.10%	3.10%	3.10%	
	Total # OP Encounters	48	55	63	70	102	78	81	81	81	81	81	
	% of OP Encounters	0.54%	0.54%	0.46%	0.87%	0.87%	0.87%	0.80%	0.80%	0.80%	0.80%	0.80%	
	ED Encounters	91	82	78	68	101	44	51	51	51	51	51	
	% of ED Visits	3.76%	2.25%	2.20%	1.80%	3.00%	1.30%	1.40%	1.40%	1.40%	1.40%	1.40%	
	# Teamed visits	1	1	1	1	1	1	1	1	1	1	1	
	% of Teamed visits	1.06%	1.82%	1.59%	1.43%	1.00%	1.28%	1.28%	1.28%	1.28%	1.28%	1.28%	
	*CEA Core Clinical Services	# HIV Outpatient Clinic visits	312	248	251	266	404	310	234	234	234	234	234
		# Oncology Infusion visits	128	190	322	550	629	628	325	325	325	325	325
		Total # prescriptions filled	7,043	8,095	5,577	5,233	5,508	4,601	5,491	5,491	5,491	5,491	5,491
		# HIV prescriptions filled	263	1,908	1,875	1,738	1,820	1,454	1,628	1,628	1,628	1,628	1,628
		# Offender prescriptions	N/A	N/A	N/A	N/A	N/A	103	97	97	97	97	97
		# Other prescriptions	3,511	3,988	3,571	3,315	3,431	2,911	3,608	3,608	3,608	3,608	3,608
		Avg wait time on prescription in minutes	60	28.75	15-20	15-20	15-20	15-20	15-20	15-20	15-20	15-20	15-20

\*Indicates core services  
 \*Offender admits were used in place of discharges for baseline  
 \*Offender telemed services were conducted under ILH from 8/1/12 to 8/21/13, then later conducted under LAK beginning 8/19/13  
 \*HIV Prescriptions filled - LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.  
 Data provided by LSU HCSD for FY12 and FY14; Data provided by UHC for FY15 and after  
 Information currently not available or services not applicable



LSU Health Public-Private Partnership Report Card  
 FY 2015 - 2nd Quarter

Graduate Medical Education Resident FTEs by Program Specialty

University Medical Center and Clinics Lafayette Based Programs

Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs
Anesthesiology	0.5	0.3
Internal Medicine-Cardiology	1.0	1.0
OB/GYN	5.0	5.0
OB/GYN Fellows	0.1	-
Orthopedics	2.0	2.0
Ophthalmology	5.0	4.0
Ophthalmology-Retina	1.0	1.0
Otorhinolaryngology/ENT	4.8	5.4
Surgery	8.7	9.0
UMC-Family Medicine	23.2	24.3
UMC-Family Medicine-Geriatrics	0.1	1.0
UMC-Internal Medicine	26.1	26.8
<b>Lafayette Programs</b>	<b>77.5</b>	<b>79.8</b>

FY14 includes HCSD/University Medical Center and University Hospital & Clinics, and Lafayette General Medical Center; FY15 includes University Hospitals & Clinics and Lafayette General Medical Center

Information provided by New Orleans School of Medicine 2014 Mappower Report  
 FY14 Information is from 7/1/2013 to 6/30/2014

FY15 Information is from 1st quarter FY15 (7/1/2014 to 9/30/2014) and the FTE count is subject to change as residents rotate in various specialties throughout each program

# LSU Health Public-Private Partnership Report Card FY 2015 - 2nd Quarter

Measure	LUC Monthly												
	Aug FY12	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015
Statistics	Total Adult/Pediatric Discharges	302	346	356	309	353	343	326					
	Total Psychiatric Discharges	78	74	84	81	94	63	103					
	Total Discharges	381	420	440	390	447	406	429					
	Total observation days	152	122.42	139.29	128.42	145.96	120.25	65.71					
	ALOS - Adult/Pediatric	4.11	4.80	4.80	4.70	4.38	4.72	4.70					
	ALOS - Psychiatric	8.88	7.40	7.30	7.10	6.80	4.80	7.01					
	Total IP Discharge Days - Adult/Pediatric	1,241	934	346	309	353	343	889					
	Total IP Discharge Days - Psychiatric	700	584	84	84	94	63	72					
	Average Daily Census-Adult and Pedi	41.03	30.50	32.70	28.30	33.40	33.20	22.81					
	Average Daily Census - Psych	22.97	18.20	20.20	19.20	19.50	19.80	17.81					
	Outpatient Encounters	13,779	14,448	10,653	12,942	12,373	12,145	11,260					
	Outpatient Clinic Visits with EMM codes	7,948	5,761	9,176	10,216	10,712	8,625	9,533					
	ED Visits	2,728	2,085	1,865	2,893	2,954	2,143	2,552					
	Total # of free care recipients												
	# of free care recipients												
# of free care approved applicants													
% Patient Mix Inpatient (IP)													
IP Free Care	19.56%	13.92%	10.96%	30.83%	31.84%	37.80%	37.82%						
IP Self Pay	6.54%	37.88%	33.51%	2.84%	8.49%	8.54%	21.8%						
IP Commercial	6.43%	9.60%	10.93%	2.84%	8.49%	8.54%	21.8%						
IP Commercial Medicaid (Bayou Health)	3.08%	15.35%	27.90%	41.18%	34.79%	31.00%	32.70%						
IP Medicaid	43.64%	24.41%	24.61%	25.05%	24.78%	24.66%	22.20%						
IP Medicare	19.47%	25.45%	25.45%	25.05%	24.78%	24.66%	22.20%						
% Patient Mix Psychiatry (Psych)													
Psych Free Care	22.23%	10.96%	10.96%	30.83%	31.84%	37.80%	37.82%						
Psych Self Pay	19.56%	30.11%	30.11%	2.84%	8.49%	8.54%	21.8%						
Psych Commercial	4.80%	4.80%	4.80%	2.84%	8.49%	8.54%	21.8%						
Psych Commercial Medicaid (Magellan)	10.03%	21.88%	10.03%	2.84%	8.49%	8.54%	21.8%						
Psych Medicaid	24.86%	14.56%	14.56%	25.05%	24.78%	24.66%	22.20%						
Psych Medicare	15.57%	17.76%	17.76%	25.05%	24.78%	24.66%	22.20%						
% Patient Mix Outpatient (OP)													
OP Free Care	41.12%	40.37%	43.79%	38.32%	46.77%	51.18%	45.44%						
OP Self Pay	8.89%	11.84%	12.70%	19.49%	14.73%	10.45%	11.08%						
OP Commercial	8.52%	15.44%	15.44%	19.49%	14.73%	10.45%	11.08%						
OP Commercial Medicaid (Bayou Health)	3.92%	16.47%	17.35%	23.83%	19.16%	17.06%	21.52%						
OP Medicaid	17.06%	3.84%	25.72%	20.36%	22.94%	21.32%	21.98%						
OP Medicare	20.15%	22.88%	28.16%	20.36%	22.94%	21.32%	21.98%						
% Patient Mix Emergency Dept (ED)													
ED Free Care	38.22%	28.24%	28.24%	34.63%	34.63%	34.63%	34.63%						
ED Self Pay	28.40%	34.63%	34.63%	7.41%	8.28%	7.41%	8.28%						
ED Commercial	7.41%	8.28%	8.28%	7.41%	8.28%	7.41%	8.28%						
ED Commercial Medicaid (Bayou Health)	2.63%	12.13%	12.13%	4.17%	4.17%	4.17%	4.17%						
ED Medicaid	14.48%	4.17%	4.17%	4.17%	4.17%	4.17%	4.17%						
ED Medicare	8.65%	10.36%	10.36%	10.36%	10.36%	10.36%	10.36%						
Offender Care													
Total # Inpatient Discharges	5	4	4	5	7	3	2						
% of IP Days	1.25%	0.89%	0.22%	0.66%	1.07%	0.89%	0.14%						
Total # of OP Encounters	42	28	25	14	21	21	25						
% of OP Encounters	0.30%	0.33%	0.23%	0.11%	0.17%	0.17%	0.22%						
ED Encounters	60	81	67	78	70	51	75						
% of ED Visits	2.71%	3.88%	3.56%	2.70%	2.37%	1.79%	2.84%						
# Telemed visits													
% of Telemed visits													
# HIV Clinic visits	144	120	73	67	78	74	55						
# Oncology Inclusion visits	132	134	268	348	333	347	370						
Cancer Care													
# Pharmacy Assistance	4,319	4,364	4,650	4,834	5,098	4,213	4,834						
Total # prescriptions filled	887	360	230	269	272	195	175						
# Patient Assistance Prescriptions filled	108	N/A	1	3	3	N/A	4						
# HIV prescriptions filled	N/A	N/A	N/A	N/A	N/A	N/A	N/A						
# Offender prescriptions	3,324	4,478	4,378	4,862	4,823	4,018	4,755						
# Other prescriptions	Y	Y	Y	Y	Y	Y	Y						
Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y	Y						
Avg wait time on prescription in minutes	60	34	20	30	30	30	30						

\*Indicates core services  
 †Offender admits were used in place of discharges for baseline  
 ‡Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/18/13  
 § HIV Prescriptions filled - LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014; LUC is not currently participating in the LA ADAP.  
 ¶ LUC only-HIV clinic visits based on clinic visits with an HIV principle diagnosis code  
 Data provided by LSU HCSD for FY12 and FY14; Data provided by LUC for FY15 and after  
 Information currently not available or services not applicable





**LSU Health Public-Private Partnership Report Card  
FY 2015 - 2nd Quarter**

**Graduate Medical Education Resident FTEs by Program Specialty**

Leonard J. Chabert Houma Based Programs

	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs
FY14 HCSD/Leonard J. Chabert Medical Center; FY15 Ochsner/Leonard J. Chabert Medical Center only	Family Medicine	2.1	2.7
	Internal MD/Emergency MD	0.7	-
	Ophthalmology	3.0	3.0
	Phys Med & Rehab	2.0	2.0
<b>Houma Programs</b>	<b>4</b>	<b>7.8</b>	<b>7.7</b>

Information provided by New Orleans School of Medicine 2014 Manpower Report

FY14 Information is from 7/1/2013 to 6/30/2014

FY15 Information is from 1st quarter FY15 (7/1/2014 to 9/30/2014) and the FTE count is subject to change as residents rotate in various specialties throughout each program



# LSU Health Public-Private Partnership Report Card FY 2015 - 2nd Quarter

Measure	Fiscal Year																																																																																																																																																																																																																																																																										
	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015																																																																																																																																																																																																																																																															
<b>Interim LSU Hospital - New Orleans, Louisiana</b>																																																																																																																																																																																																																																																																											
<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>ILH Monthly Avg FY12</th> <th>ILH Monthly Avg FY13</th> <th>ILH Monthly Avg FY14</th> <th>Jul 2014</th> <th>Aug 2014</th> <th>Sep 2014</th> <th>Oct 2014</th> <th>Nov 2014</th> <th>Dec 2014</th> <th>Jan 2015</th> <th>Feb 2015</th> <th>Mar 2015</th> <th>Apr 2015</th> <th>May 2015</th> <th>Jun 2015</th> </tr> </thead> <tbody> <tr> <td>Total Adult/Pediatric Discharges</td> <td>681</td> <td>718</td> <td>629</td> <td>639</td> <td>757</td> <td>789</td> <td>688</td> <td>809</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>- Total Psychiatric Discharges</td> <td>106</td> <td>105</td> <td>130</td> <td>104</td> <td>120</td> <td>136</td> <td>110</td> <td>144</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Total Discharges</td> <td>986</td> <td>822</td> <td>959</td> <td>943</td> <td>877</td> <td>905</td> <td>808</td> <td>953</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Total observation days</td> <td>251</td> <td>426</td> <td>358</td> <td>409</td> <td>366</td> <td>357</td> <td>357</td> <td>387</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>ALOS - Adult/Pediatric</td> <td>5.31</td> <td>6.02</td> <td>5.99</td> <td>6.63</td> <td>5.97</td> <td>6.08</td> <td>6.08</td> <td>7.07</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>ALOS - Psychiatric</td> <td>10.09</td> <td>10.36</td> <td>9.79</td> <td>10.56</td> <td>10.77</td> <td>8.81</td> <td>10.2</td> <td>9.64</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Total IP Discharge Days - Adult/Pediatric</td> <td>4,568</td> <td>4,300</td> <td>4,636</td> <td>5,212</td> <td>4,520</td> <td>4,155</td> <td>4,247</td> <td>5,723</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Total IP Discharge Days - Psychiatric</td> <td>1,065</td> <td>1,061</td> <td>1,273</td> <td>1,098</td> <td>1,263</td> <td>1,213</td> <td>1,389</td> <td>1,723</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Average Daily Census - Adult and Ped</td> <td>149.61</td> <td>140.12</td> <td>162.87</td> <td>155</td> <td>142</td> <td>143</td> <td>143</td> <td>139</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Average Daily Census - Psych</td> <td>34.25</td> <td>34.75</td> <td>38</td> <td>38</td> <td>38</td> <td>38</td> <td>38</td> <td>38</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Outpatient Encounters</td> <td>20,311</td> <td>21,376</td> <td>21,072</td> <td>19,612</td> <td>22,841</td> <td>25,324</td> <td>21,226</td> <td>21,826</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Outpatient Clinic Visits with ICD codes</td> <td>12,538</td> <td>14,556</td> <td>13,352</td> <td>13,323</td> <td>13,028</td> <td>13,217</td> <td>12,767</td> <td>13,445</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td># of free care individuals</td> <td>3,953</td> <td>5,720</td> <td>6,728</td> <td>6,806</td> <td>6,530</td> <td>5,916</td> <td>5,220</td> <td>5,587</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td># of free care recipients</td> <td>7,040</td> <td>7,040</td> <td>7,175</td> <td>7,302</td> <td>7,400</td> <td>7,787</td> <td>7,427</td> <td>7,427</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td># of free care approved applicants</td> <td>7,040</td> <td>7,040</td> <td>6,346</td> <td>6,346</td> <td>5,353</td> <td>4,356</td> <td>5,318</td> <td>5,318</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td># of free care approved applicants</td> <td>1,136</td> <td>1,143</td> <td>1,278</td> <td>1,220</td> <td>1,014</td> <td>903</td> <td>1,014</td> <td>903</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>													ILH Monthly Avg FY12	ILH Monthly Avg FY13	ILH Monthly Avg FY14	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015	Total Adult/Pediatric Discharges	681	718	629	639	757	789	688	809							- Total Psychiatric Discharges	106	105	130	104	120	136	110	144							Total Discharges	986	822	959	943	877	905	808	953							Total observation days	251	426	358	409	366	357	357	387							ALOS - Adult/Pediatric	5.31	6.02	5.99	6.63	5.97	6.08	6.08	7.07							ALOS - Psychiatric	10.09	10.36	9.79	10.56	10.77	8.81	10.2	9.64							Total IP Discharge Days - Adult/Pediatric	4,568	4,300	4,636	5,212	4,520	4,155	4,247	5,723							Total IP Discharge Days - Psychiatric	1,065	1,061	1,273	1,098	1,263	1,213	1,389	1,723							Average Daily Census - Adult and Ped	149.61	140.12	162.87	155	142	143	143	139							Average Daily Census - Psych	34.25	34.75	38	38	38	38	38	38							Outpatient Encounters	20,311	21,376	21,072	19,612	22,841	25,324	21,226	21,826							Outpatient Clinic Visits with ICD codes	12,538	14,556	13,352	13,323	13,028	13,217	12,767	13,445							# of free care individuals	3,953	5,720	6,728	6,806	6,530	5,916	5,220	5,587							# of free care recipients	7,040	7,040	7,175	7,302	7,400	7,787	7,427	7,427							# of free care approved applicants	7,040	7,040	6,346	6,346	5,353	4,356	5,318	5,318							# of free care approved applicants	1,136	1,143	1,278	1,220	1,014	903	1,014	903						
ILH Monthly Avg FY12	ILH Monthly Avg FY13	ILH Monthly Avg FY14	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015																																																																																																																																																																																																																																																													
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# of free care approved applicants	7,040	7,040	6,346	6,346	5,353	4,356	5,318	5,318																																																																																																																																																																																																																																																																			
# of free care approved applicants	1,136	1,143	1,278	1,220	1,014	903	1,014	903																																																																																																																																																																																																																																																																			
<b>2. Patient Mix (Inpatient IP)</b>																																																																																																																																																																																																																																																																											
IP Free Care	6.52%	5.38%	6.00%	6.00%	6.00%	6.00%	6.00%	6.00%	6.00%	6.00%	6.00%	6.00%	6.00%	6.00%																																																																																																																																																																																																																																																													
IP Self Pay	17.16%	8.15%	7.00%	8.00%	7.00%	8.00%	8.00%	8.00%	8.00%	8.00%	8.00%	8.00%	8.00%	8.00%																																																																																																																																																																																																																																																													
IP Commercial	9.67%	7.94%	18.00%	14.00%	18.00%	14.00%	14.00%	14.00%	14.00%	14.00%	14.00%	14.00%	14.00%	14.00%																																																																																																																																																																																																																																																													
IP Commercial Medicaid (Bayou Health)	4.62%	11.54%	14.00%	15.00%	13.00%	14.00%	13.00%	13.00%	13.00%	13.00%	13.00%	13.00%	13.00%	13.00%																																																																																																																																																																																																																																																													
IP Commercial Medicaid (Bayou Health)	47.19%	49.52%	45.00%	45.00%	40.00%	40.00%	40.00%	40.00%	40.00%	40.00%	40.00%	40.00%	40.00%	40.00%																																																																																																																																																																																																																																																													
IP Medicare	8.14%	14.45%	10.00%	11.00%	13.00%	14.00%	17.00%	18.00%	17.00%	17.00%	17.00%	17.00%	17.00%	17.00%																																																																																																																																																																																																																																																													
<b>3. Patient Mix Psychiatry (Psych)</b>																																																																																																																																																																																																																																																																											
Psych Free Care	3.95%	0.80%	2.00%	2.00%	2.00%	2.00%	2.00%	2.00%	2.00%	2.00%	2.00%	2.00%	2.00%	2.00%																																																																																																																																																																																																																																																													
Psych Self Pay	29.59%	23.43%	33.00%	32.00%	27.00%	28.00%	30.00%	30.00%	30.00%	30.00%	30.00%	30.00%	30.00%	30.00%																																																																																																																																																																																																																																																													
Psych Commercial	4.06%	1.64%	2.00%	4.00%	3.00%	2.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%																																																																																																																																																																																																																																																													
Psych Commercial Medicaid (Medicaid)	9.81%	33.16%	31.00%	22.00%	27.00%	33.00%	33.00%	33.00%	33.00%	33.00%	33.00%	33.00%	33.00%	33.00%																																																																																																																																																																																																																																																													
Psych Medicaid	35.97%	21.24%	19.00%	22.00%	27.00%	19.00%	19.00%	19.00%	19.00%	19.00%	19.00%	19.00%	19.00%	19.00%																																																																																																																																																																																																																																																													
Psych Medicare	18.41%	19.21%	13.00%	18.00%	15.00%	24.00%	25.00%	24.00%	25.00%	25.00%	25.00%	25.00%	25.00%	25.00%																																																																																																																																																																																																																																																													
<b>4. Patient Mix Outpatient (OP)</b>																																																																																																																																																																																																																																																																											
OP Free Care	28.12%	17.24%	25.00%	29.00%	33.00%	38.00%	38.00%	38.00%	38.00%	38.00%	38.00%	38.00%	38.00%	38.00%																																																																																																																																																																																																																																																													
OP Self Pay	15.25%	12.15%	11.00%	11.00%	17.00%	19.00%	17.00%	17.00%	17.00%	17.00%	17.00%	17.00%	17.00%	17.00%																																																																																																																																																																																																																																																													
OP Commercial	4.70%	4.00%	7.00%	7.00%	7.00%	7.00%	7.00%	7.00%	7.00%	7.00%	7.00%	7.00%	7.00%	7.00%																																																																																																																																																																																																																																																													
OP Commercial Medicaid (Bayou Health)	5.27%	11.22%	15.00%	14.00%	11.00%	19.00%	19.00%	15.00%	15.00%	15.00%	15.00%	15.00%	15.00%	15.00%																																																																																																																																																																																																																																																													
OP Medicaid	37.85%	41.51%	30.00%	26.00%	19.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%																																																																																																																																																																																																																																																													
OP Medicare	9.63%	12.36%	12.00%	13.00%	13.00%	13.00%	13.00%	13.00%	13.00%	13.00%	13.00%	13.00%	13.00%	13.00%																																																																																																																																																																																																																																																													
<b>5. Patient Mix Emergency Dept (ED)</b>																																																																																																																																																																																																																																																																											
ED Free Care	12.75%	6.56%	12.00%	16.00%	18.00%	18.00%	17.00%	18.00%	18.00%	18.00%	18.00%	18.00%	18.00%	18.00%																																																																																																																																																																																																																																																													
ED Self Pay	38.13%	31.76%	31.00%	27.00%	39.00%	39.00%	39.00%	39.00%	39.00%	39.00%	39.00%	39.00%	39.00%	39.00%																																																																																																																																																																																																																																																													
ED Commercial	5.34%	4.20%	10.00%	9.00%	11.00%	11.00%	11.00%	11.00%	11.00%	11.00%	11.00%	11.00%	11.00%	11.00%																																																																																																																																																																																																																																																													
ED Commercial Medicaid (Bayou Health)	4.47%	10.29%	13.00%	14.00%	15.00%	15.00%	15.00%	15.00%	15.00%	15.00%	15.00%	15.00%	15.00%	15.00%																																																																																																																																																																																																																																																													
ED Medicaid	26.89%	30.32%	22.00%	21.00%	11.00%	8.00%	9.00%	9.00%	9.00%	9.00%	9.00%	9.00%	9.00%	9.00%																																																																																																																																																																																																																																																													
ED Medicare	6.22%	9.87%	10.00%	12.00%	10.00%	10.00%	11.00%	12.00%	11.00%	11.00%	11.00%	11.00%	11.00%	11.00%																																																																																																																																																																																																																																																													
<b>Offender Care</b>																																																																																																																																																																																																																																																																											
Total # Inpatient Discharges	31	46	28	25	24	28	17	22																																																																																																																																																																																																																																																																			
% of IP Days	4.08%	3.86%	1.80%	2.00%	3.00%	4.00%	2.00%	1.00%																																																																																																																																																																																																																																																																			
Total # OP Encounters	239	283	349	463	571	634	446	477																																																																																																																																																																																																																																																																			
% of OP Encounters	1.17%	1.40%	2.00%	2.00%	2.00%	3.00%	2.00%	2.00%																																																																																																																																																																																																																																																																			
ED Encounters	245	228	260	277	288	277	254	240																																																																																																																																																																																																																																																																			
% of ED Visits	6.19%	4.01%	4.30%	4.00%	4.00%	5.00%	5.00%	4.00%																																																																																																																																																																																																																																																																			
% Telemed Visits	325	0	0	0	0	0	31	0																																																																																																																																																																																																																																																																			
% of Telemed visits	1.65%	0	0	0	0	0.08%	0.07%	0.00%																																																																																																																																																																																																																																																																			
<b>HIV Care</b>																																																																																																																																																																																																																																																																											
# HIV Outpatient Clinic visits	502	628	1,058	1,233	1,224	1,310	1,039	1,128																																																																																																																																																																																																																																																																			
# Oncology Infusion visits	323	491	486	441	376	472	424	425																																																																																																																																																																																																																																																																			
<b>CEA Core Clinical Services</b>																																																																																																																																																																																																																																																																											
<b>Level I Trauma Center (Y/N)</b>																																																																																																																																																																																																																																																																											
Total # prescriptions filled	8,765	5,347	4,788	4,484	4,874	4,986	4,109	5,006																																																																																																																																																																																																																																																																			
# Patient Assistance Prescriptions filled	5,140	2,635	2,564	1,780	1,860	1,873	1,560	1,829																																																																																																																																																																																																																																																																			
% HIV prescriptions filled	1,780	3	N/A	2	0	0	0	0																																																																																																																																																																																																																																																																			
# Offender prescriptions	205	469	322	253	497	361	320	562																																																																																																																																																																																																																																																																			
# Other prescriptions	1,630	2,448	2,564	2,449	2,517	2,652	2,229	2,915																																																																																																																																																																																																																																																																			
Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y																																																																																																																																																																																																																																																																			
Avg wait time on prescription in minutes	80	29	25	25	25	20	20	20																																																																																																																																																																																																																																																																			

\*Indicates core services  
 1 Offender admits were used in place of discharges for baseline  
 2 Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAX beginning 8/18/13  
 3 HIV Prescriptions filled - LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.  
 Data provided by LSU HCSD for FY12; Data provided by ILH for FY14 and after  
 Information currently not available or services not applicable

## LSU Health Public-Private Partnership Report Card FY 2015 - 2nd Quarter

Interim LSU Hospital - New Orleans, Louisiana		Comments		Date completed
Measure	Accomplishment	Impact	Date completed	Date completed
	Roll out of "Don't Hesitate- Escalate" campaign	Catchphrase and campaign to escalate problems and processes in order to quickly facilitate problem resolution	10/24/14	10/24/14
	Created a mini Ebola isolation unit with appropriate workflow processes, video capability for Telemed, PPE donning and doffing stations, hazardous waste storage, and mini laboratory on our negative pressure isolation unit; added additional negative pressure rooms and equipment 7 east to be able to open for acute care in the event of an Ebola Patient on 7 West or in the event of increased census	Created workflow processes, policies and procedures, obtained PPE, etc to be able to take care of Ebola patients	10/24/14	10/24/14
	Implemented centralized scheduling	Involved the patient in the scheduling process in order to increase patient satisfaction and decrease the "no show" rate	11/1/14	11/1/14
	Implemented a new Insurance verification process for procedures	Increase Insurance authorizations and patient education on their benefits and payments	11/1/14	11/1/14
	Decentralized registration in the Poydras and UMDB clinics	Decreased patient wait times	12/1/14	12/1/14
<b>Capital Investments</b>				
\$	54,368.39	Radial Setting Clamps	10/7/14	10/7/14
\$	6,945.48	Bundle Sucker Drill	10/15/14	10/15/14
\$	34,673.25	Surgical Power Instruments	10/24/14	10/24/14
\$	19,347.50	Skin Grafting System	10/16/14	10/16/14
\$	42,510.00	Bronchial Thermoplasty Controller	10/6/14	10/6/14
\$	32,890.67	Endoscopic Video System / Scope	11/3/14	11/3/14
\$	45,596.80	Hexgen Logiq Compact digital ultrasound console	11/18/14	11/18/14
\$	12,581.81	Flex Intubation video endoscope	11/19/14	11/19/14
\$	50,465.55	Aquarius CT Urodynamic System	12/9/14	12/9/14
\$	27,457.63	Olympus Videoscope	12/10/14	12/10/14
\$	44,630.39	GRIV-2-D GENEPERT IV Instrument	12/16/14	12/16/14
<b>\$</b>	<b>371,467.47</b>			

**LSU Health Public-Private Partnership Report Card  
FY 2015 - 2nd Quarter**

**Graduate Medical Education Resident FTEs by Program Specialty**

Interim Louisiana Hospital New Orleans Based Programs

	<b>Program Specialty</b>	<b>FY 2014 Resident FTEs</b>	<b>FY 2015 Resident FTEs</b>
	Anesthesiology	6.3	7.0
	Child Neurology	0.6	-
	Dermatology	4.0	3.4
	Emergency Medicine-Hyperbaric	2.0	1.0
	Emergency Medicine	35.3	35.6
	ENT-Neurotology	-	1.0
	Family Medicine	1.0	0.7
	General Dentistry <sup>6</sup>	5.8	-
	Internal MD/Emergency MD	5.4	5.4
	LSU PM&R/Pain Medicine	0.5	0.5
	Internal Medicine	25.2	24.9
	Internal Medicine-Cardiology Interventional	1.0	1.0
	Internal Medicine-Endocrine	1.9	1.9
	Internal Medicine-GI	2.4	2.2
	Internal Medicine-Hematology/Oncology	5.1	5.2
	Internal Medicine Infectious Disease	3.3	3.0
	Internal Medicine-Nephrology	1.6	1.9
	Internal Medicine-Pulmonary/CRIT	5.1	5.0
	Internal Medicine-Rheumatology	3.0	4.0
	Internal Medicine-Cardiology	6.1	6.1
	Internal Medicine-Dermatology	0.3	0.7
	Internal Medicine-Geriatrics	-	1.0
	Internal Medicine-Pediatrics	8.1	6.2
	Neurology	8.2	6.6
	Neurology Fellows	3.3	2.0
	Neurosurgery	2.8	3.0
	OB/GYN	8.9	8.7
	OB/GYN Fellows	0.2	0.3
	Ophthalmology	4.7	4.7
	Ophthalmology-Retina	1.0	1.0
	Oral Surgery <sup>6</sup>	19.8	8.0
	Orthopedics	7.5	7.5
	Otorhinolaryngology/ENT	1.8	2.0
	Pathology	7.5	9.5
	Pediatrics	-	0.2
	Pediatrics-A/I	0.4	0.4
	Pediatrics/Emergency Medicine	-	0.5
	Phys Med & Rehab	3.9	3.9
	Plastic Surgery	2.0	3.0
	Plastic Surgery-Integrated	-	3.3
	Psychiatry	21.2	24.0
	Psychosomatic Medicine	-	1.0
	Radiology	9.7	10.1
	Surgery	13.0	18.9
	Surgery-Trauma Critical	2.0	2.0
	Surgery-Vascular Surgery Residency	1.2	2.7
	Urology-Female Pelvic Reconstruction Fellowship	0.1	-
	Radiology-Women's & Breast Imaging	0.5	1.0
<b>New Orleans Programs</b>	<b>48</b>	<b>243.7</b>	<b>242.0</b>

FY14 and FY15 includes HCSD/MCLNO, LSUHSC department accounts, and LA Children's Medical Center

Information provided by New Orleans School of Medicine 2014 Manpower Report

FY14 Information is from 7/1/2013 to 6/30/2014

FY15 Information is from 1st quarter FY15 (7/1/2014 to 9/30/2014) and the FTE count is subject to change as residents rotate in various specialties throughout each program

<sup>6</sup>FTE count include general dentistry and oral surgery residents in the medical school as part of their residency

<sup>7</sup>ILH includes 4.3 surgery residents in labs

# LSU Health Public-Private Partnership Report Card FY 2015 - 2nd Quarter

Measure	MO: Monthly / MHC: Monthly / Avg FY12											
	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015	
<b>Moss Memorial Health Clinic - Lake Charles, Louisiana</b>												
<b>Statistics</b>												
Total Admitted/Discharge	80	368	405	399	437	382	423					
*Total Psychiatric Discharges	18	78	71	68	92	71	76					
Total observation days	98	446	476	450	528	453	453					
ALOS - Adult/Pediatric	21	70	122	103.2	123.8	107.1	96.5					
ALOS - Psychiatric	4.08	4.75	4.32	4.22	4.56	5.03	4.66					
Total IP Discharge Days - Adult/Pediatric	14.59	7.24	6.89	7.31	6.85	7.37	7.07					
Total IP Discharge Days - Psychiatric	3.24	1.751	1.835	1.725	1.991	1.922	1.973					
Average Daily Census-Adult and Ped	268	560	498	497	520	495	495					
Average Daily Census-Adult and Ped	10.76	58	56.00	53.00	63.00	58.00	63.00					
Average Daily Census-Adult and Ped	8.21	18	16.00	16.00	19.00	18.00	18.00					
Outpatient Encounters	7,128	7,983	9,130	9,021	9,694	7,674	8,342					
Outpatient Clinic Visits with EAM codes	3,907	5,402	6,133	6,145	6,208	5,139	5,647					
*ED Visits	1,982	2,702	3,087	3,198	3,304	3,133	3,501					
Total # of free care individuals			2,787	2,780	2,856	2,430	2,507					
# of free care residents												
# of free care approval applicants												
<b>% Patient Mix Inpatient (IP)</b>												
IP Free Care	42.55%	11.07%	5.75%	8.45%	14.91%	23.96%	15.45%	17.64%				
IP Self Pay	11.28%	9.05%	24.76%	17.62%	20.03%	7.28%	8.01%	11.61%				
IP Commercial	4.60%	7.25%	3.92%	11.13%	5.18%	7.39%	4.01%	6.01%				
IP Commercial Medicaid (Bayou Health)	0.57%	39.48%	41.62%	33.68%	36.01%	50.36%	48.67%					
IP Medicaid	25.83%	18.07%	9.13%	13.45%	9.85%	3.17%	2.84%					
IP Medicare	14.19%	15.09%	14.82%	15.65%	14.02%	18.81%	14.24%					
<b>% Patient Mix Outpatient (OP)</b>												
Psych Free Care	24.08%	8.73%	5.63%	13.24%	12.31%	13.33%	16.33%	8.89%				
Psych Self Pay	35.11%	20.71%	30.99%	29.41%	25.44%	21.90%	15.30%	31.72%				
Psych Commercial	2.72%	5.41%	1.41%	4.41%	6.00%	1.43%	1.91%	1.62%				
Psych Commercial Medicaid (Medicaid)	0.00%	55.08%	47.89%	45.59%	54.29%	58.09%	48.66%					
Psych Medicaid	32.32%	2.50%	0.00%	1.15%	0.00%	0.00%	2.22%					
Psych Medicare	5.76%	7.58%	9.86%	7.35%	6.73%	10.79%	7.27%	9.90%				
<b>% Patient Mix Emergency Dept (ED)</b>												
OP Free Care	49.54%	50.97%	46.44%	47.10%	46.96%	44.63%	44.23%					
OP Self Pay	11.78%	12.25%	13.37%	12.94%	13.21%	13.96%	13.79%					
OP Commercial	6.01%	7.68%	11.20%	11.03%	11.60%	11.31%	11.36%					
OP Commercial Medicaid (Bayou Health)	0.74%	9.80%	10.15%	10.52%	9.89%	10.81%	11.36%					
OP Medicaid	14.05%	2.11%	1.20%	1.27%	0.96%	0.89%	1.25%					
OP Medicare	17.28%	17.13%	17.64%	17.18%	17.61%	17.76%	18.09%					
<b>% Patient Mix Emergency Dept (ED)</b>												
ED Free Care	45.53%	17.90%	14.80%	17.32%	14.91%	14.59%	16.25%					
ED Self Pay	28.88%	31.00%	34.30%	36.07%	34.56%	35.07%	32.53%					
ED Commercial	4.75%	5.22%	5.60%	5.94%	5.89%	5.90%	6.66%					
ED Commercial Medicaid (Bayou Health)	0.64%	32.51%	28.60%	30.35%	33.53%	33.64%	34.02%					
ED Medicaid	9.42%	6.00%	3.80%	2.78%	3.71%	2.55%	2.74%					
ED Medicare	6.84%	7.29%	8.00%	7.53%	7.41%	8.14%	7.80%					
<b>Offender Care</b>												
Total # Inpatient Discharges	1	2	0	1	1	2	0					
% of IP Days	0.99%	0.16%	0.00%	0.04%	0.28%	0.12%	0.00%					
Total # OP Encounters	43	88	101	97	82	104	77	106				
% of OP Encounters	0.80%	0.41%	0.41%	0.34%	0.40%	0.37%	0.46%					
ED Encounters	78	28	14	53	23	17	24					
% of ED Visits	2.94%	0.84%	0.30%	0.69%	0.47%	0.38%	0.47%					
% of Telemed visits												
# HV Clinic visits	294	213	156	194	198	184	189	195				
# Oncology infusion visits	78	58	46	54	53	79	81	81				
# Urgent Care visits	1,347	7,553	1,611	1,639	1,685	1,525	1,780					
# Mental Health HV Clinic visits	207	0	0	10	39	23	23					
<b>*CEA Core Clinical Services</b>												
Total # prescriptions filled	7,537	8,184	9,023	8,844	9,845	9,756	6,748					
# Patient Assistance Prescriptions filled	3,225	2,312	2,167	2,253	2,220	2,408	2,112					
# HV prescriptions filled	182	N/A	30	43	46	58	68					
# Offender prescriptions	61	2,159	2,143	2,039	2,105	2,487	1,167	123				
# Other prescriptions	4,959	3,644	4,683	4,569	4,574	4,803	4,443					
Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y	Y					
Avg wait time on prescription in minutes	45	30	30	30	30	30	30					

\*Indicates core services  
 †Offender admits were used in place of discharges for baseline  
 ‡Offender Islanded services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13  
 § HV Prescriptions filled - LA ADAP was discontinued June 1, 2013. The STD/HV program model/contract was reinstated July 1, 2014.  
 Data provided by LSU-HCSD for FY12; Data provided by MHC for FY14 and after  
 Information currently not available or services not applicable

## LSU Health Public-Private Partnership Report Card FY 2015 - 2nd Quarter

Moss Memorial Health Clinic - Lake Charles, Louisiana	Comments	Date completed
<b>Measure</b>	<p>Number of Free Care Recipients includes LCMH Inpatients, LCMH Psych Patients, LCMH ED Patients, and MMHC Outpatients. These are all 100% Free Care.</p> <p>Payer Mix % calculated on the base numbers in this report and do not represent the payer mix for the entire hospital. Free Care % includes only 100% free care patients and the Self-Pay % includes partial free care, pending free care, pending Medicaid, in addition to true self-pay.</p> <p>OP Encounters and visits are lower in November due to 1) Holidays, which is a trend every year, 2) The PEDI Clinic was downsized in Nov. from 5 days a week to 1 day a week with the majority of the pedi patients are being seen at LSU Family Practice, 3) there were several provider vacation days in the month, and 4) our CT Scanner was down for three days in the month.</p> <p>The offender prescriptions are low in December because the local prison decided to go elsewhere to fill their prescriptions.</p> <p>The methodology for capturing inpatients (including discharges, observation days, ALOS, discharges days, and daily census) and ED patients: is all patients that had a clinic visit at Moss Memorial since transition regardless of financial class, all patients that have a medical record that starts with 990 regardless of financial class (the old Moss record number with a 990 in the front of the number); all Medicaid patients (including the Bayou Health Plans); all self-pay patients; and all UCC patients (100% uncompensated care).</p> <p>The offender prescriptions are low in December because the local prison decided to go elsewhere to fill their prescriptions.</p>	<p>10/1/14</p> <p>11/1/14</p> <p>11/1/14</p> <p>11/1/14</p> <p>12/1/14</p> <p>12/1/14</p>
<b>Operations Milestones</b>	<b>Accomplishment</b>	<b>Impact</b>
	<p>PCA software that checks for eligibility for medical necessity implemented</p> <p>Implementation of Patient Secure as a pilot program in Urgent Care</p> <p>A QSI server installed for the retail pharmacy with new computers</p> <p>Podiatry clinic established with two podiatrist on staff.</p> <p>Full implementation of patient secure in all Primary Care clinics</p> <p>Increased Sleep Lab from 2 to 4 beds</p>	<p>Accuracy of eligibility</p> <p>Help with patient identification and helps to prevent identity theft.</p> <p>Accuracy, speed in which scripts can be filled</p> <p>Improvement of care and local access for the community</p> <p>Help with patient identification and helps to prevent identity theft.</p> <p>Better accommodations of increased patient volume; Enhance patient care</p>
<b>Medical Equipment Investments</b>		
<b>Technology Investments</b>		



**LSU Health Public-Private Partnership Report Card  
FY 2015 - 2nd Quarter**

<b>Graduate Medical Education Resident FTEs by Program Specialty</b>			
<b>Lake Charles Memorial Hospital Lake Charles Based Programs</b>			
	<b>Program Specialty</b>	<b>FY 2014 Resident FTEs</b>	<b>FY 2015 Resident FTEs</b>
FY14 and FY15 is Lake Charles Memorial Hospital only (LSU affiliated community based residency only)	Family Medicine-Lake Charles	24.0	24.2
<b>Lake Charles Programs</b>	<b>1</b>	<b>24.0</b>	<b>24.2</b>

Information provided by New Orleans School of Medicine 2014 Manpower Report

FY14 Information is from 7/1/2013 to 6/30/2014

FY15 Information is from 1st quarter FY15 (7/1/2014 to 9/30/2014) and the FTE count is subject to change as residents rotate in various specialties throughout each program

# LSU Health Public-Private Partnership Report Card FY 2015 - 2nd Quarter

Measure	Rapides-Orleans Monthly Avg FY12											
	Jan 2013	Feb 2013	Mar 2013	Apr 2013	May 2013	Jun 2013	Jul 2013	Aug 2013	Sep 2013	Oct 2013	Nov 2013	Dec 2013
<b>Statistics</b>	130	2,233	2,272	2,162	2,187	2,249	2,133	2,398	2,133	2,249	2,133	2,398
Total Adult/Pediatric Discharges	44	39	63	63	58	56	57	61	57	56	57	61
Total Psychiatric Discharges	174	2,272	2,335	2,272	2,305	2,355	2,190	2,459	2,190	2,355	2,190	2,459
Total observation days	5.38	652	675	676	633	683	583	621	583	683	583	621
ALOS - Adult/Pediatric	10.97											
ALOS - Psychiatric												
Total IP Discharge Days - Adult/Pediatric	483	347	410	395	398	400	400	414	400	400	414	414
Total IP Discharge Days - Psychiatric	22.80	26,033	28,248	27,721	28,696	27,932	23,282	26,747	23,282	27,932	23,282	26,747
Average Daily Census - Adult and Pedi	15.80											
Average Daily Census - Psych	3,198	10,004	10,586	10,181	10,727	12,933	8,526	4,729	12,933	8,526	12,933	4,729
Outpatient Clinic Visits with E&M codes												
*ED Visits												
Total # of free care individuals												
# of free care recipients												
# of free care approved applicants												
% Patient Mix Inpatient (IP)												
IP Free Care & Self Pay		9.72%	10.68%	11.61%	10.72%	9.66%	9.63%	10.55%	9.63%	9.66%	9.63%	10.55%
IP Commercial		12.80%	12.61%	12.84%	14.41%	13.42%	13.97%	13.91%	13.42%	13.97%	13.91%	13.91%
IP Commercial Medicaid (Bayou Health)		4.69%	8.14%	4.78%	3.80%	3.54%	3.47%	2.77%	3.54%	3.47%	3.47%	2.77%
IP Medicaid												
IP Medicare												
% Patient Mix Psychiatry (Psych)												
Psych Free Care & Self Pay												
Psych Self Pay												
Psych Commercial												
Psych Commercial Medicaid (Magellan)												
Psych Medicaid												
Psych Medicare												
% Patient Mix Outpatient (OP)												
OP Free Care & Self Pay		19.25%	21.40%	22.10%	22.10%	17.46%	17.14%	20.87%	17.46%	17.46%	17.14%	20.87%
OP Commercial		15.71%	13.00%	13.20%	13.70%	14.03%	14.53%	18.34%	14.03%	14.03%	14.53%	18.34%
OP Commercial Medicaid (Bayou Health)		2.62%	2.70%	2.80%	2.80%	2.20%	2.03%	3.05%	2.20%	2.20%	2.03%	3.05%
OP Medicare												
% Patient Mix Emergency Dept (ED)												
ED Free Care & Self Pay		23.03%	25.69%	25.50%	23.93%	22.85%	17.81%	22.34%	23.93%	22.85%	17.81%	22.34%
ED Commercial		28.24%	35.35%	27.53%	28.38%	25.40%	20.50%	28.98%	28.38%	25.40%	20.50%	28.98%
ED Commercial Medicaid (Bayou Health)		2.92%	3.16%	3.26%	3.99%	2.72%	2.05%	2.38%	2.72%	2.72%	2.05%	2.38%
ED Medicaid												
ED Medicare												
Offender Care												
Total # Inpatient Discharges	5	5	7	8	10	1	4	5	1	1	4	5
% of IP Days	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%
Total # OP Encounters	42	72	52	52	87	30	14	23	30	30	14	23
% of OP Encounters	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%
ED Encounters	8	12	8	8	9	1	2	0	1	1	2	0
% of ED Visits	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%
# Telemed visits	0	0	0	0	0	0	0	0	0	0	0	0
% of Telemed visits	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
HV Care												
# HV Outpatient Clinic visits												
Cancer Care												
# Oncology infusion visits	78											
Trauma Care												
Level I Trauma Center (Y/N)												
Outpatient Pharmacy Assistance												
Total # prescriptions filled												
# Patient Assistance Prescriptions filled												
% HV prescriptions filled												
# Offender prescriptions												
# Other prescriptions												
Are prescriptions available same day (Y/N)												
Avg wait time on prescription in minutes												

\*Indicates core services  
 †Offender admits were used in place of discharges for baseline  
 ‡Offender telemed services were conducted under LHJ from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/1/13  
 §HV Prescriptions filled - LA ADAP was discontinued June 1, 2013. The STD/HV program model/contract was reinstated July 1, 2014.  
 ¶Working with partner to obtain report card data  
 Data provided by LSU HCSD for FY12. Data provided by Glenet & Lorenz, LLP on behalf of Rapides Regional and Chifus St. Francis Cabrini for FY14 and after  
 ††Information currently not available or services not applicable



# LSU Health Public-Private Partnership Report Card FY 2015 - 2nd Quarter

Rapid Regional Medical Center & CHRISTUS St. Francis Cabrini Hospital - Alexandria, Louisiana		Comments	Date completed
<b>Measure</b>			
<b>Operations Milestones</b>	<p>CHRISTUS St. Frances Cabrini ("Cabrini") and Rapides Regional Medical Center ("Rapides") continue to operate two new primary care clinics, three new specialty care clinics and two new outpatient pharmacies. Two clinics are located in Pineville, and the rest are in Alexandria. The specialty care services currently available at the clinics include Orthopedics, Cardiology, Gynecology, Coumadin Clinic, Diabetic Education, Oncology, General Surgery, Ophthalmology and Pulmonology.</p> <p>The urgent care clinics offer services during expanded hours – two from 8 am to 10 pm seven days a week, and the other from 9 am to 9 pm Monday through Friday, 10 am to 5 pm Saturday, and noon to 6 pm Sunday. Two of the clinics are located in central Alexandria, and the other is located in Pineville. The hospitals have been providing increased levels of emergency department services since the closure of Huey P. Long.</p> <p>Cabrini spent approximately \$334,504 for private care partners, clinical support services, and community education activities.</p> <p>Cabrini supported education fairs and support groups with approximately \$4,503 in financial assistance.</p> <p>Cabrini donated \$23,087 to support food for Manna House and other nutrition assistance program.</p> <p>Cabrini spent \$9,697 on a Meals on Wheels program that benefited 910 persons.</p> <p>Rapides provided or participated in many programs centered around breast cancer awareness this reporting period, such as the "Paint the Town Pink" event.</p> <p>Rapides offered free community education materials and speakers for groups with planned breast cancer awareness events.</p>	<b>Impact</b>	<b>Date completed</b>
		Clinics provide services to all patients, including low income and needy patients during normal business hours.	9/1/14
		New clinics dedicated to providing urgent care services.	9/1/14
			9/1/14
			9/1/14
			9/1/14
			9/1/14
			9/1/14
<b>Medical equipment investments</b>			
<b>Technology investments</b>			

LSU Health Public-Private Partnership Report Card  
 FY 2015 - 2nd Quarter

**Graduate Medical Education Resident FTEs by Program Specialty**

Rapides Regional Alexandria Based Programs

Program Specialty		FY 2014 Resident FTEs	FY 2015 Resident FTEs
Family Medicine - Alexandria		18.0	18.0
<b>Alexandria Programs</b>		<b>18.0</b>	<b>18.0</b>

FY14 information from 6/20/14 Program Overview Report  
 FY15 information from 3/3/15 Position and Funding Report

# LSU Health Public-Private Partnership Report Card FY 2015 - 2nd Quarter

Measure	University Health Conway - Monroe, Louisiana													
	UNMC Energy Apr FYE 5/31/2014	Jun 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015	
<b>Statistics</b>	Total Adult/Pediatric Discharges	348	352	384	371	377	331	322						
	- Total Psychiatric Discharges	61	57	453	422	64	60	80						
	Total observation days	6648	6863	12154	7371	10071	6542	402						
	ALOS - Adult/Pediatric	3.68	3.70	3.70	3.70	3.73	3.69	4.37						
	ALOS - Psychiatric	12.45	13.88	13.36	15.25	12.56	12.77	9.53						
	Total IP Discharge Days - Adult/Pediatric	1345	1283	1456	1374	1407	1288	1408						
	Total IP Discharge Days - Psychiatric	749	781	778	778	804	766	782						
	Average Daily Census - Adult and Ped	44.17	41.39	46.97	45.80	45.39	42.93	45.42						
	Average Daily Census - Psych	24.63	25.52	25.42	25.83	25.84	24.53	24.58						
	Outpatient Encounters	10,350	11,160	10,987	11,502	11,584	11,502	9,578						
	Outpatient Clinic Visits with E&M codes	6,488	7,194	7,184	7,244	7,289	6,009	5,178						
	Total # of free care individuals	2,200	2,158	2,171	2,223	2,170	2,078	2,322						
	# of free care recipients	4,473	4,082	4,082	3,637	3,200	3,141	3,074						
	# of free care approved applicants	2,070	1,831	1,581	1,581	1,426	1,298	1,272						
		512	288	201	188	162	165							
<b>Percent Patient Mix by Service</b>	% Patient Mix Inpatient (IP)													
	IP Free Care	12.85%	13.87%	13.19%	11.06%	6.11%	7.61%	9.73%						
	IP Self Pay	12.24%	13.72%	13.05%	12.74%	11.06%	10.67%	10.67%						
	IP Commercial	6.42%	5.14%	10.44%	11.86%	7.53%	6.05%	7.53%						
	IP Commercial Medicaid (Bayou Health)	30.80%	24.86%	26.26%	26.26%	31.70%	21.76%	31.46%						
	IP Medicaid	21.23%	23.77%	22.05%	22.27%	26.22%	19.32%	19.32%						
	IP Medicare	12.72%	15.04%	10.71%	10.48%	12.86%	12.56%	14.20%						
	% Patient Mix Psychiatric (Psych)													
	Psych Free Care	2.27%	0.88%	0.00%	1.03%	0.00%	0.00%	1.05%						
	Psych Self Pay	29.46%	25.92%	17.77%	24.47%	30.16%	23.63%	18.64%						
	Psych Commercial	6.35%	4.93%	4.31%	3.66%	6.97%	2.46%	5.91%						
	Psych Commercial Medicaid (Magellan)	30.11%	33.88%	41.37%	22.75%	36.32%	40.94%	32.02%						
	Psych Medicaid	12.28%	16.71%	13.98%	13.62%	9.08%	8.27%	8.40%						
	Psych Medicare	19.32%	15.88%	22.97%	34.32%	18.55%	27.15%	32.61%						
	% Patient Mix Outpatient (OP)													
OP Free Care	33.06%	30.17%	26.07%	22.75%	20.49%	27.75%	30.28%							
OP Self Pay	8.56%	11.81%	14.82%	18.20%	16.20%	18.02%	18.02%							
OP Commercial	13.47%	15.38%	14.78%	15.14%	15.01%	15.14%	15.11%							
OP Commercial Medicaid (Bayou Health)	21.40%	21.56%	21.83%	22.82%	21.54%	22.92%	24.52%							
OP Medicaid	4.01%	3.51%	3.42%	3.70%	3.70%	3.70%	3.76%							
OP Medicare	17.33%	16.67%	17.76%	16.42%	16.76%	18.42%	16.30%							
% Patient Mix Emergency Dept (ED)														
ED Free Care	19.33%	14.19%	14.46%	10.75%	10.61%	10.73%	9.52%							
ED Self Pay	42.53%	48.15%	48.02%	47.88%	48.09%	45.77%	45.61%							
ED Commercial	6.11%	6.63%	7.19%	6.70%	6.26%	7.15%	7.15%							
ED Commercial Medicaid (Bayou Health)	16.20%	16.53%	15.85%	16.85%	20.07%	20.40%	22.44%							
ED Medicaid	4.64%	5.15%	5.26%	4.58%	5.00%	3.36%	3.36%							
ED Medicare	7.37%	7.98%	7.23%	7.29%	7.21%	8.66%	8.53%							
<b>Offender Care</b>	Total # Inpatient Discharges	10	12	14	6	7	9	9						
	% of IP Days	3.73%	3.59%	3.84%	2.33%	2.49%	3.11%	4.47%						
	Total # OP Encounters	118	100	133	100	144	100	87						
	% of OP Encounters	1.8%	0.9%	1.21%	0.87%	1.24%	0.87%	1.01%						
	ED Encounters	84	77	87	73	69	63	78						
	% of ED Visits	3.81%	3.57%	4.01%	3.28%	3.17%	3.03%	3.40%						
	# Telehealth visits	0	0	0	0	0	0	0						
	% of Telehealth visits	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%						
	# HIV Outpatient Clinic visits	219	219	232	221	205	147	220						
	# Oncology Inpatient visits	213	250	202	223	206	311	244						
	Level I Trauma Center (Y/N)	N	N	N	N	N	N	N						
	<b>CEA Core Clinical Services</b>	Outpatient Pharmacy Assistance												
		Total # prescriptions filled	312	269	287	343	315	262	364					
		# Patient Assistance Prescriptions filled	254	238	225	281	267	188	213					
		% HIV prescriptions filled	N/A	N/A	N/A	N/A	N/A	N/A	N/A					
# Offender prescriptions		N/A	N/A	N/A	N/A	N/A	N/A	N/A						
# Other prescriptions		57	61	62	52	48	104	148						
Are prescriptions available same day (Y/N)		Y	Y	Y	Y	Y	Y	Y						
Avg wait time on prescription in minutes		3	3	3	3	3	3	15						

Indicates core services  
 \*Offender admits were used in place of discharges for baseline  
 \*# HIV Prescriptions filled - LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.  
 Data provided by University Health Shreveport  
 Information currently not available or services not applicable

## LSU Health Public-Private Partnership Report Card FY 2015 - 2nd Quarter

University Health Conway - Monroe, Louisiana	Comments	Date Completed
<b>Measure</b>	The time period allotted by the state for the collection of our patient mix does not correlate with the operation of our free care program. The patient population is afforded the opportunity to apply for free care after services have been rendered; and if applicable, the free care determination will be retroactively applied to all bills within the last sixty days. Therefore, reporting monthly free care patient mix is not accurate until at least three months after a patient's date of service.	4/29/14
<b>Operations Milestones</b>	<b>Accomplishment</b>	<b>Impact</b>
Signed an amended & restated Cooperative Endeavor Agreement (CEA)	Allows the public continued access to health care while fulfilling the State's historical mission of assuring access to Safety-Net Services to all citizens of the State, including Medically Indigent, high risk Medicaid in-state inmate populations. Assures high quality GME programs are continued and the best faculty, residents and students are available to enrich the State's workforce.	10/1/14
Successfully completed the Joint Commission Survey	Demonstrates to the public that our hospital is committed to giving safe, high quality care while continuing to work to improve the care that we provide	10/1/14
Opened retail pharmacy operations	Allows facility to serve a large portion of patient population as well as other citizens in the community	11/1/14
Cath Lab installation completed	Increase services available to patient population	12/1/14
Added a Lactation Specialist to staff	Increased breastfeeding rates in patients by more than 30%	12/1/14
Participated in Regional Office of Emergency Preparedness CHEMPAK drill	Prepares staff for emergency response in the event of a nerve agent or organophosphate exposure	12/1/14
Converted all OB rooms to private rooms	Increases patient privacy with newborn and family	12/1/14
Began physician needs assessment		12/1/14
Prison Unit opened 24 hours a day/7 days a week	Increases availability of services to prison population	12/1/14
<b>Medical Equipment Investments</b>		
Purchased 3 (three) Intellivue Mx600 patient monitors	Provides accurate, real-time information needed to determine a patient's status, and reduces false alarms	10/1/14
<b>Technology Investments</b>		

LSU Health Public-Private Partnership Report Card  
 FY 2015 - 2nd Quarter

**Graduate Medical Education Resident FTEs by Program Specialty**

University Health Monroe Based Programs

Program Specialty		FY 2014 Resident FTEs	FY 2015 Resident FTEs
Family Medicine - Monroe		24.0	24.0
<b>1</b>		<b>24.0</b>	<b>24.0</b>
<b>Monroe Programs</b>			

FY14 information from 6/20/14 Program Overview Report  
 FY15 information from 3/3/15 Position and Funding Report

# LSU Health Public-Private Partnership Report Card FY 2015 - 2nd Quarter

Measure	UNCS Monthly											
	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015
<b>Statistics</b>	1,487	1,571	1,483	1,504	1,440	1,551						
Total Admit/Pediatric Discharges	106	63	98	110	83	128						
*Total Psychiatric Discharges	1,606	1,684	1,684	1,614	1,523	1,659						
Total observation days	468	539.17	360.58	578.38	588.38	617.58						
ALOS - Adult/Pediatric	5.18	5.32	5.31	5.26	5.15	5.26						
ALOS - Psychiatric	10.46	12.33	11.30	10.47	13.45	8.74						
Total IP Discharge Days - Adult/Pediatric	7,751	8,016	7,878	7,913	7,410	8,054						
Total IP Discharge Days - Psychiatric	1,119	1,147	1,119	1,152	1,116	1,119						
Average Daily Census-Adult and Pedi	255	258.58	269.71	255.26	247.00	259.81						
Average Daily Census - Psych	37	36.58	37.00	37.16	37.20	36.10						
Outpatient Encounters	32,049	33,488	33,048	34,431	35,478	30,258						
Outpatient Clinic Visits with EAM codes	17,167	18,263	17,158	18,188	18,181	16,451						
ED Visits	5,389	5,271	5,553	5,445	4,807	5,290						
Total # of free care individuals	11,278	10,828	10,581	10,414	10,188	9,885						
# of free care recipients	4,290	4,143	4,226	4,147	3,820	3,767						
# of free care approved applicants	548	554	628	681	695	533						
<b>% Patient Mix Inpatient (IP)</b>												
IP Free Care	7.44%	7.65%	8.20%	7.08%	8.33%	8.65%						
IP Self Pay	18.60%	14.62%	15.66%	13.66%	14.3%	14.71%						
IP Commercial	17.54%	19.28%	16.88%	17.26%	16.60%	15.81%						
IP Commercial Medicaid (Bayou Health)	28.47%	30.32%	31.19%	31.19%	31.3%	27.88%						
IP Medicaid	7.42%	6.29%	11.79%	12.79%	9.03%	10.43%						
IP Medicare	18.87%	18.74%	15.71%	16.42%	19.55%	21.26%						
<b>% Patient Mix Psychiatry (Psych)</b>												
Psych Free Care	3.54%	4.23%	3.75%	2.95%	2.87%	1.70%						
Psych Self Pay	32.56%	31.13%	26.54%	30.96%	21.15%	23.77%						
Psych Commercial	4.97%	5.14%	4.77%	4.77%	2.98%	6.61%						
Psych Commercial Medicaid (Magellan)	38.49%	42.50%	37.71%	43.40%	38.92%	39.95%						
Psych Medicaid	0.60%	0.00%	1.13%	1.88%	1.34%	2.23%						
Psych Medicare	21.12%	17.98%	20.11%	13.54%	8.17%	28.92%						
<b>% Patient Mix Outpatient (OP)</b>												
OP Free Care	20.83%	18.22%	18.18%	18.26%	18.05%	18.96%						
OP Self Pay	11.33%	11.14%	11.45%	10.86%	10.82%	10.11%						
OP Commercial	16.96%	17.87%	16.10%	16.65%	16.27%	16.92%						
OP Commercial Medicaid (Bayou Health)	28.40%	28.07%	28.07%	28.96%	28.82%	28.40%						
OP Medicaid	3.38%	3.06%	3.17%	3.26%	3.00%	3.43%						
OP Medicare	18.07%	18.87%	18.49%	17.88%	18.05%	18.47%						
<b>% Patient Mix Emergency Dept (ED)</b>												
ED Free Care	11.87%	10.68%	12.01%	12.47%	13.00%	12.16%						
ED Self Pay	35.31%	34.56%	33.22%	30.75%	31.12%	28.86%						
ED Commercial	9.02%	9.33%	8.30%	8.16%	8.47%	8.84%						
ED Commercial Medicaid (Bayou Health)	27.06%	25.63%	28.26%	30.08%	28.44%	32.56%						
ED Medicaid	2.76%	2.24%	2.92%	3.28%	3.83%	3.38%						
ED Medicare	10.76%	11.06%	10.91%	11.30%	10.98%	11.40%						
<b>Offender Care</b>												
Total # Inpatient Discharges	\$1	37	38	38	32	28						
% of IP Days	2.76%	1.65%	1.42%	1.67%	1.55%	1.14%						
Total # OP Encounters	330	332	311	394	288	308						
% of OP Encounters	1.04%	0.89%	1.16%	1.11%	0.81%	1.01%						
ED Encounters	166	169	181	155	147	136						
% of ED visits	3.08%	3.21%	3.44%	2.87%	3.05%	2.57%						
# of Telemet visits	0	0	0	0	0	0						
% of Telemet visits	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%						
<b>HIV Care</b>												
# HIV Outpatient Clinic visits	320	335	296	348	272	288						
<b>Cancer Care</b>												
# Oncology Intuition visits	463	483	540	593	677	585						
<b>Trauma Care</b>												
Level I Trauma Center (Y/N)	N	N	N	Y	Y	Y						
<b>Outpatient Pharmacy Assistance</b>												
Total # prescriptions filled	1,380	1,751	1,837	2,137	2,057	1,386						
# Patient Assistance Prescriptions filled	262	248	228	241	188	152						
# HIV prescriptions filled	144	0	0	0	0	0						
# Offender prescriptions	74	88	81	83	88	2						
# Other prescriptions	686	1,414	1,516	1,803	1,781	1,484						
Ave prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y						
Avg wait time on prescription in minutes	28	30	34	24	30	40						
<b>*CEA Core Clinical Services</b>												



## LSU Health Public-Private Partnership Report Card FY 2015 - 2nd Quarter

University Health Shreveport - Shreveport, Louisiana	Comments	Date completed
<b>Measure</b>	The time period allotted by the state for the collection of our patient mix does not correlate with the operation of our free care program. The patient population is afforded the opportunity to apply for free care after services have been rendered; and if applicable, the free care determination will be retroactively applied to all bills within the last sixty days. Therefore, reporting monthly free care patient mix is not accurate until at least three months after a patient's date of service.	4/29/14
<b>Operations Milestones</b>	<b>Accomplishment</b>	<b>Impact</b>
	Received Level 1 Trauma Certification	Gives patients/communities in north Louisiana access to the most advanced medical and surgical care available
	Signed an amended & restated Cooperative Endeavor Agreement (CEA)	Allows the public continued access to health care while fulfilling the State's historical mission of assuring access to Safety Net Services to all citizens of the State, including Medically Indigent, high risk Medicaid in State inmate populations. Assures high quality GME programs are continued and the best faculty, residents and students are available to enrich the State's workforce.
	Established Ebola isolation rooms, protocols, and plans	Ensures hospital staff is properly trained to detect Ebola cases, protect employees and patients, and respond appropriately
	Completed/executed a new ADAP contract	Allows facility to distribute drugs to uninsured individuals who are HIV positive
	Completed American College of Radiation Accreditation for CT Scanners in Emergency Department	Indicates the hospital is compliant with the Medicare Improvements for Patients and Providers Act (MIPPA)
	Opened retail pharmacy operations	Allows facility to serve a large portion of patient population as well as other citizens in the community
	Began physician needs assessment	
<b>Medical Equipment Investments</b>		
	Purchased 2 (two) Artic Sun 5000 Temperature Mgmt System	Provides precise tool for monitoring and controlling patient temperature; enables fast initial treatment, reduces need for repeat training, and improves clinician-to-patient ratio
		10/1/14
<b>Technology Investments</b>		
	Purchased 1 (one) Badgepass Dual-Sided Printer	Provides the hospital with the capability to have all staff properly identified and secure/control access to specific areas of the campus
		10/1/14



**LSU Health Public-Private Partnership Report Card  
FY 2015 - 2nd Quarter**

**Graduate Medical Education Resident FTEs by Program Specialty  
University Health Shreveport Based Programs**

	<b>Program Specialty</b>	<b>FY 2014 Resident FTEs</b>	<b>FY 2015 Resident FTEs</b>
	Anesthesiology	32.0	32.0
	Emergency Medicine	29.0	29.0
	Family Medicine	24.0	24.0
	Medicine (Categorical)	56.0	72.0
	Medicine (Preliminary)	10.0	10.0
	Internal Medicine Primary Care	22.0	6.0
	Medicine/Pediatrics	16.0	16.0
	Neurology	13.0	12.0
	Neurosurgery	14.0	13.0
	OB/GYN	24.0	24.0
	Ophthalmology	12.0	12.0
	Oral Surgery (ADA)	17.0	17.0
	Orthopaedics	16.0	15.0
	Otolaryngology	15.0	15.0
	Pathology	12.0	12.0
	Pediatrics	24.0	24.0
	Psychiatry	32.0	32.0
	Radiology	14.0	15.0
	Surgery (General)	29.0	29.0
	Urology	8.0	8.0
	Family Medicine - Alexandria	18.0	18.0
	Family Medicine - Monroe	24.0	24.0
	Family Medicine - Rural	7.0	9.0
	Family/EMS	0.0	0.0
	Pain Medicine Fellowship	2.0	2.0
	Cardiology Fellowship	13.0	13.0
	Interventional Cardiology Fellowship	1.0	1.0
	Critical Care Fellowship	4.0	4.0
	Endocrinology Fellowship	4.0	4.0
	Gastroenterology Fellowship	9.0	9.0
	Hematology/Oncology Fellowship	16.0	16.0
	Infectious Diseases Fellowship	3.0	3.0
	Nephrology Fellowship	6.0	6.0
	Pulmonary/Critical Care Fellowship	9.0	9.0
	Rheumatology Fellowship	6.0	6.0
	Sleep Medicine Fellowship	2.0	2.0
	Neurosurgery Fellowship	0.0	1.0
	Allergy/Immunology Fellowship	4.0	4.0
	Cytopathology Fellowship	2.0	2.0
	Child & Adolescent Psych Fellowship	4.0	4.0
	Forensic Psychiatry Fellowship	2.0	2.0
	Colon & Rectal Fellowship	2.0	2.0
<b>Shreveport Programs</b>	<b>42</b>	<b>557.0</b>	<b>558.0</b>

FY14 information from 6/20/14 Program Overview Report  
 FY15 information from 3/3/15 Position and Funding Report  
 Oral Surgery is accredited by the ADA

# LSU Health Public-Private Partnership Report Card FY 2015 - 2nd Quarter

Measure	Definition
	Hospital-wide inpatient discharges including swing beds and NICU. Exclude internal transfers, inpatient psychiatric discharges and normal newborns.
Total Adult/Pediatric Discharges	
*Total Psychiatric Discharges	Psychiatric inpatient discharges from in-house and offsite psychiatric beds licensed to the facility.
Total Discharges	Total number of adult/pediatric and psychiatric discharges.
Total observation days	Total observation hours divided by 24. Observations are the number of patient census hours in observation. The historical observation reporting did not take into account patient status at discharge. The reporting occurs prior to final utilization review and charges and therefore may include patients that ultimately have a discharge status of inpatient.
ALOS - Adult/Pediatric	The average number of days that inpatients remained in the hospital. The sum of adult/pediatric discharge days divided by the total adult/pediatric discharges. Excludes normal newborns.
ALOS - Psychiatric	The average number of days that psychiatric inpatients remained in the hospital. The sum of psychiatric discharge days divided by the sum of psychiatric discharges.
Total IP Discharge Days - Adult/Pediatric	Hospital-wide inpatient discharges including swing beds and NICU. Exclude internal transfers, inpatient psychiatric and normal newborn days.
Total IP Discharge Days - Psychiatric	Total inpatient discharge psychiatric days.
Average Daily Census-Adult and Pediatric	Total adult/pediatric inpatient days divided by the number of days in the period.
Average Daily Census - Psych	Total psychiatric inpatient days divided by the number of days in the period.
	All Clinic, Recurring, Observation and Outpatient Encounters.
	Includes lab, flu shots, patient education, radiographic procedure, ancillary, and prisoner telemedicine services
	Also includes all E&M coded visits
	Represents distinct clinic visits with an evaluation and management code. Represents just those services for which a physician can bill. Includes telemedicine visits.
<sup>3</sup> Outpatient Encounters	Total number of visits to the emergency department. The number of patients who were treated and released from the Emergency Department. Exclude visits where patients LWBS and patients admitted as an inpatient.
<sup>3</sup> Outpatient Clinic Visits with E&M codes	Unduplicated patients classified as free care for the month (serviced and non-serviced); This captures the free care population for the month. Excludes partial assistance and sliding scale totals.
% ED Visits	Patients classified as free care and received services for the month (subset of total free care individuals). This captures free care serviced patient population for the month.
Total # of free care individuals	Individuals who were new or renew approvals for the month (subset of total free care individuals). This captures first time and renewed free care applicants for the month.
# of free care recipients	
# of free care approved applicants	
	Total number of adult/pediatric and psychiatric discharges for offenders.
	The percentage of inpatient days from offender payor sources (i.e., parish, state, federal) to total inpatient days.
<sup>1</sup> Total # Inpatient Discharges	The total number of offender OP encounters.
% of IP Days	The percentage of offender patient encounters to hospital-wide encounters.
Total # OP Encounters	Distinct ED discharges. Excludes LWBS.
% of OP Encounters	The percentage of emergency visits from offender payor sources to total emergency visits.
ED Encounters	The total number of offender patient visits for telemedicine services.
% of ED Visits	The percentage of offender patient telemedicine visits to outpatient encounters.
<sup>2</sup> Telemed visits	Distinct HIV clinic visits with an evaluation and management code (CPT codes 99201-99499) visits per month. This is a subset of Outpatient Clinic Visits with E&M codes. Includes telemedicine visits.
% of Telemed visits	Total count of distinct oncology infusion visits per day. Oncology infusions are the number of visits per day. If a patient received 2 chemo therapies in the same day, it is counted as one. If they came to the hospital 3 times in a month and received a chemo each time then that counts for 3.
<sup>5</sup> HIV Clinic visits	Total count of distinct urgent care visits.
# Oncology Infusion visits	Distinct mental health HIV visits
# Mental Health HIV visits (WQM only)	The number of prescriptions dispensed on monthly basis.
# Patient Assistance Prescriptions filled	The number of prescriptions dispensed to patient that the facility received through a Pharmaceutical Patient Assistance program.
# HIV prescriptions filled	The number of ADAP prescriptions filled including opportunistic meds. (Excluding offender HIV if applicable)
# Offender prescriptions	The number of prescriptions dispensed for the LA Department of Corrections.
# Other prescriptions	All other prescriptions dispensed. (Medicaid, Medicare Part D, self pay, etc.)
Are prescriptions available same day (Y/N)	Can a patient drop off and pick up a prescription on the same day?
Avg wait time on prescription in minutes	The number of minutes that a prescription is ready from drop off to patient pick up.

\*Indicates core services

<sup>1</sup>Offender admits were used in place of discharges for baseline

<sup>2</sup>Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

<sup>3</sup>Observations- historical reporting did not take into account patient status at discharge; Reporting occurs prior to final utilization review and charges and therefore includes patients that ultimately have a discharge status of inpatient.

<sup>4</sup>HIV Prescriptions filled - LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

<sup>5</sup>LIC only-HIV clinic visits based on clinic visits with an HIV principle diagnosis code

Information currently not available or services not applicable

# LSU Health Public-Private Partnership Report Card FY 2015 - 2nd Quarter

Measure	Definition
<b>% Patient Mix Inpatient (IP)</b>	
IP Free Care	The percentage of inpatient days from free care payor sources to total inpatient days. Excludes partial assistance and sliding scale totals.
IP Self Pay	The percentage of inpatient days from self pay payor sources to total inpatient days. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.
IP Commercial	The percentage of inpatient days from commercial payor sources to total inpatient days. Commercial includes all payor sources except free care, self pay, Medicaid, Medicare, and offender.
IP Commercial Medicaid (Bayou Health)	The percentage of inpatient days from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to total inpatient days.
IP Medicaid	The percentage of inpatient days from Medicaid fee for service payor source (non CCN). Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).
IP Medicare	The percentage of inpatient days from Medicare payor sources to total inpatient days. Medicare includes payments from Medicare Parts A and B.
<b>% Patient Mix Psychiatry (Psych)</b>	
Psych Free Care	The percentage of inpatient psych days from free care payor sources to total inpatient psychiatric days. Excludes partial assistance and sliding scale totals.
Psych Self Pay	The percentage of inpatient psych days from self pay payor sources to total inpatient psychiatric days. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.
Psych Commercial	The percentage of inpatient psych days from commercial payor sources to total inpatient psychiatric days. Commercial includes all payor sources except free care, self pay, Medicaid, Medicare, and offender.
Psych Commercial Medicaid (Meggellan)	The percentage of inpatient psych days from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to total inpatient psychiatric days.
Psych Medicaid	The percentage of inpatient psych days from Medicaid fee for service payor source (non CCN). Medicaid includes payments from Greater New Orleans Community-Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).
Psych Medicare	The percentage of inpatient psych days from Medicare payor sources to total inpatient psychiatric days. Medicare includes payments from Medicare Parts A and B.
<b>% Patient Mix Outpatient (OP)</b>	
OP Free Care	The percentage of outpatient visits from free care payor sources to total outpatient visits. Excludes partial assistance and sliding scale totals.
OP Self Pay	The percentage of outpatient visits from self pay payor sources to total outpatient visits. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.
OP Commercial	The percentage of outpatient visits from commercial payor sources to total outpatient visits. Commercial includes all payor sources except free care, self pay, Medicaid, Medicare, and offender.
OP Commercial Medicaid (Bayou Health)	The percentage of outpatient visits from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to total outpatient visits.
OP Medicaid	The percentage of outpatient visits from Medicaid fee for service payor source (non CCN). Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).
OP Medicare	The percentage of outpatient visits from Medicare payor sources to total outpatient visits. Medicare includes payments from Medicare Parts A and B.
<b>% Patient Mix Emergency Dept (ED)</b>	
ED Free Care	The percentage of emergency visits from free care payor sources to total emergency visits. Excludes partial assistance and sliding scale totals.
ED Self Pay	The percentage of emergency visits from self pay payor sources to total emergency visits. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.
ED Commercial	The percentage of emergency visits from commercial payor sources to total emergency visits. Commercial includes all payor sources except free care, self pay, Medicaid, Medicare, and offender.
ED Commercial Medicaid (Bayou Health)	The percentage of emergency visits from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to total emergency visits.
ED Medicaid	The percentage of emergency visits from Medicaid fee for service payor source (non CCN) to total emergency visits. Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).
ED Medicare	The percentage of emergency visits from Medicare payor sources to total emergency visits. Medicare includes payments from Medicare Parts A and B.

Percent Patient Mix by Service

\*Indicates core services  
 1 Offender admits were used in place of discharges for baseline  
 2 Offender-releemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13  
 3 Observations- historical reporting did not take into account patient status at discharge; Reporting occurs prior to final utilization review and charges and therefore includes patients that ultimately have a discharge s  
 4 HIV Prescriptions filled - LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.  
 5 LJC only-HIV clinic visits based on clinic visits with an HIV principle diagnosis code  
 Information currently not available or services not applicable

LOUISIANA MEDICAID PROGRAM  
DHH Public - Private Partnership Payments - SFY 2014/15

Provider	Details	Act 15 Budget	Payments*	Remaining Budget
<b>Bogalusa</b> (Wash/St. Tamm) Transition: 03/17/2014	Claims	3,364,172	18,077	3,346,095
	Public UCC	0	0	0
	Private Title XIX - UPL	9,431,749	2,357,937	7,073,812
	Private UCC	31,848,877	9,669,319	22,179,558
	<b>Bogalusa Totals</b>	<b>\$44,644,798</b>	<b>\$12,045,333</b>	<b>\$32,599,465</b>
<b>Houma</b> (LJ Chabert) Transition: 06/24/2013	Claims	8,490,131	2,239,676	6,250,455
	Public UCC	0	0	0
	Private Title XIX - UPL	0	0	0
	Private UCC	78,838,835	59,129,124	19,709,711
	<b>Houma Totals</b>	<b>\$87,328,966</b>	<b>\$61,368,800</b>	<b>\$25,960,166</b>
<b>Independence</b> (Lallie Kemp) Transition: N/A	Claims	5,894,653	1,804,617	4,090,036
	Public UCC	21,478,319	15,868,436	5,609,883
	Private Title XIX - UPL	5,392,175	2,599,839	2,792,336
	Buy-Ins - HCSD Legacy	10,000,000	0	10,000,000
	<b>Independence Totals</b>	<b>\$42,765,147</b>	<b>\$20,272,892</b>	<b>\$22,492,255</b>
<b>Baton Rouge</b> (Earl K Long) Transition: 04/15/2013	Claims	50,876,955	30,419,723	20,457,232
	Public UCC	0	0	0
	Private Title XIX - UPL	120,995,631	32,949,450	88,046,181
	Private UCC	0	0	0
	<b>Baton Rouge Totals</b>	<b>\$171,872,586</b>	<b>\$63,369,173</b>	<b>\$108,503,413</b>
<b>New Orleans</b> (ILH) Transition: 06/24/2013	Claims	31,107,488	20,904,374	10,203,114
	Public UCC	0	0	0
	Private Title XIX - UPL	78,089,484	19,522,371	58,567,113
	Private UCC	228,492,980	169,157,151	59,335,829
	<b>New Orleans Totals</b>	<b>\$337,689,952</b>	<b>\$209,583,896</b>	<b>\$128,106,056</b>
<b>Lafayette</b> (Univ Med Cntr) Transition: 06/24/2013	Claims	10,607,552	3,292,973	7,314,579
	Public UCC	0	0	0
	Private Title XIX - UPL	51,840,161	22,960,040	28,880,121
	Private UCC	64,004,195	57,114,365	6,889,830
	<b>Lafayette Totals</b>	<b>\$126,451,908</b>	<b>\$83,367,378</b>	<b>\$43,084,530</b>
<b>Lake Charles</b> (WO Moss) Transition: 06/24/2013	Claims	3,758,700	8,810,307	(5,051,607)
	Public UCC	0	0	0
	Private Title XIX - UPL	3,500,213	0	3,500,213
	Private UCC	46,420,601	35,835,537	10,585,064
	<b>Lake Charles Totals</b>	<b>\$53,679,514</b>	<b>\$44,645,844</b>	<b>\$9,033,670</b>
<b>Monroe</b> (EA Conway) Transition: 10/01/2013	Claims	6,783,088	3,346,884	3,436,205
	Public Title XIX - UPL	0	0	0
	Public UCC	0	0	0
	Private UCC	40,768,931	0	40,768,931
	<b>Monroe Totals</b>	<b>\$47,552,019</b>	<b>\$3,346,884</b>	<b>\$44,205,136</b>
<b>Alexandria</b> (Huey P. Long) Transition: 07/01/2014	Claims	2,681,512	(19,040)	2,700,552
	Public Title XIX - UPL	0	0	0
	Public UCC	0	0	0
	Private UCC	50,323,000	42,774,550	7,548,450
	<b>Alexandria Totals</b>	<b>\$53,004,512</b>	<b>\$42,755,510</b>	<b>\$10,249,002</b>
<b>Shreveport</b> (LSU-HSC) Transition: 10/01/2013	Claims	32,334,076	21,269,374	11,064,702
	Public Title XIX - UPL	0	0	0
	Public UCC	0	0	0
	Private UCC	195,837,998	129,249,446	66,588,552
	<b>Shreveport Totals</b>	<b>\$228,172,074</b>	<b>\$150,518,820</b>	<b>\$77,653,254</b>
	<b>Overall Totals</b>	<b>\$1,193,161,476</b>	<b>\$691,274,530</b>	<b>\$501,886,946</b>

\* Data for July - January 2015.